

Overall SPB Pack

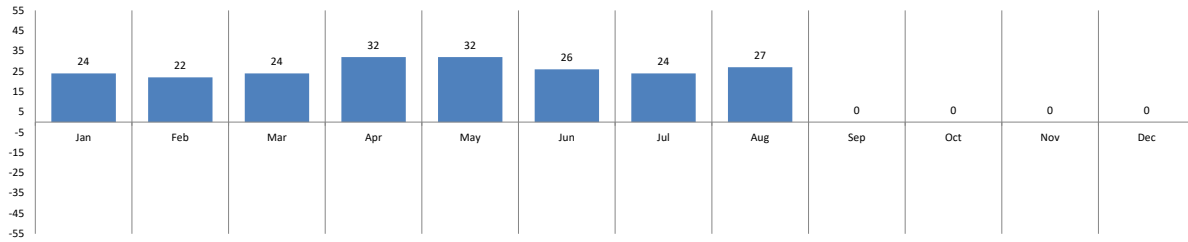
Report - Aug-21

Aggregated Score

Lowest Score Possible -49

27

Highest Score Possible +49

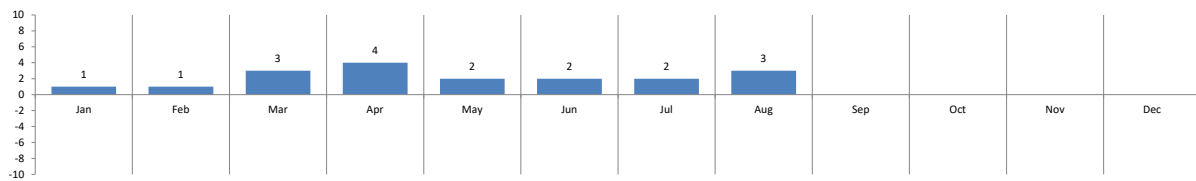


Staffing Performance Pack

Lowest Score Possible -10

3

Highest Score Possible +10

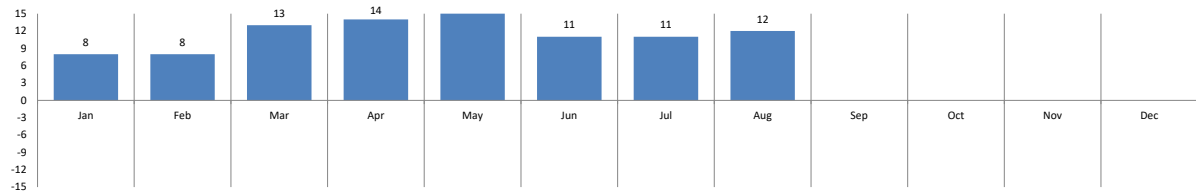


Routine, Reactive and Cyclical Performance Pack

Lowest Score Possible -18

12

Highest Score Possible +18



Asset Management Performance Pack

Lowest Score Possible -9

4

Highest Score Possible +9

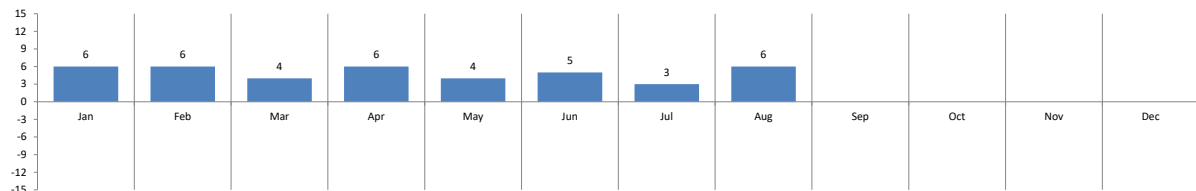


Quality Performance Pack

Lowest Score Possible -7

6

Highest Score Possible +7

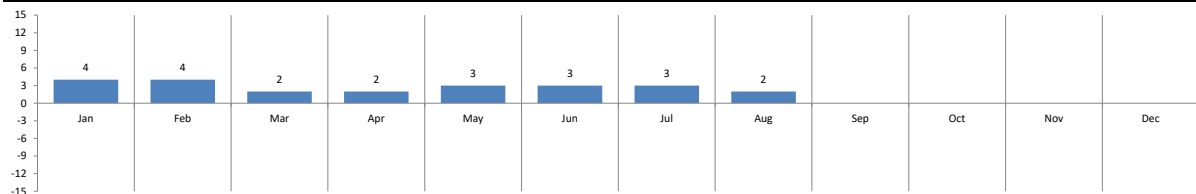


Claims

Lowest Score Possible -5

2

Highest Score Possible +5



Staffing Performance

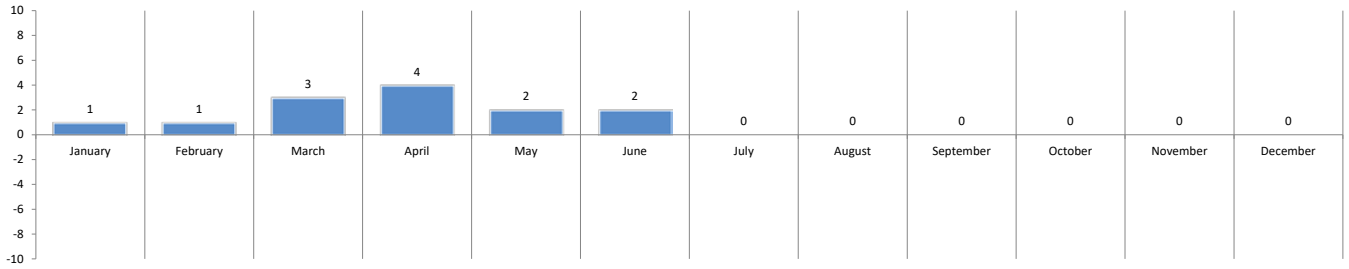
Report - Jun-21

Score

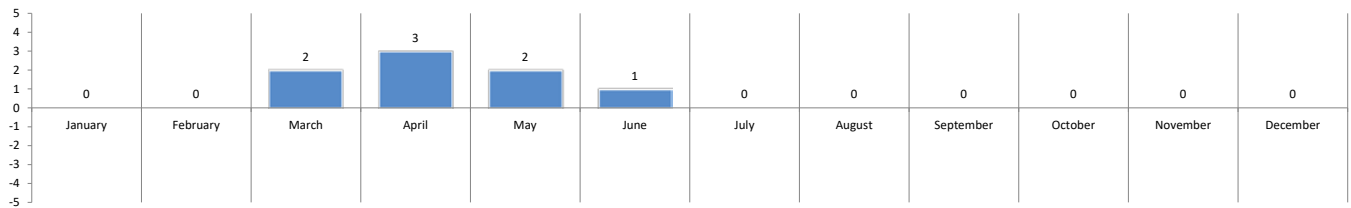
Lowest Score Possible -10

2

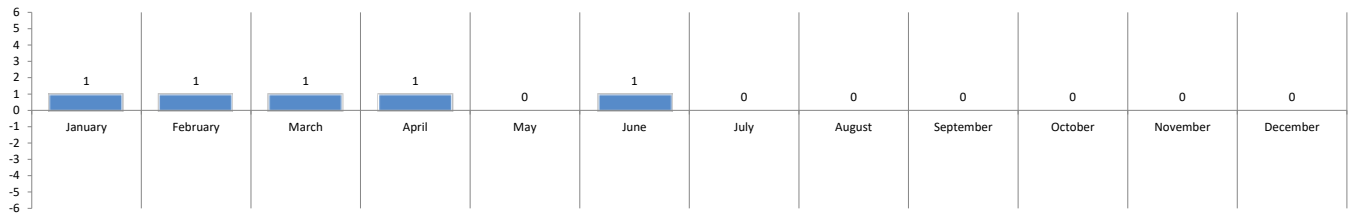
Highest Score Possible +10



Staff Figures - Highways



Staff Figures - Consulting



Staff Figures - Highways

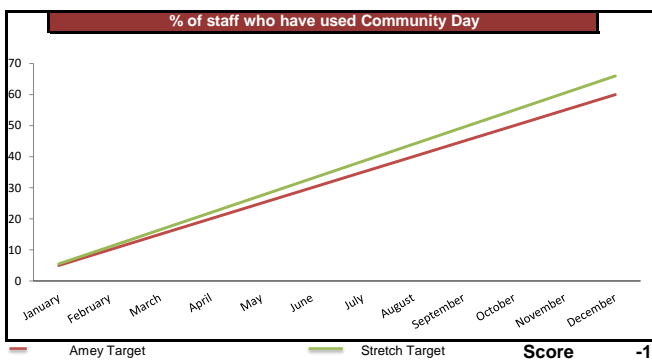
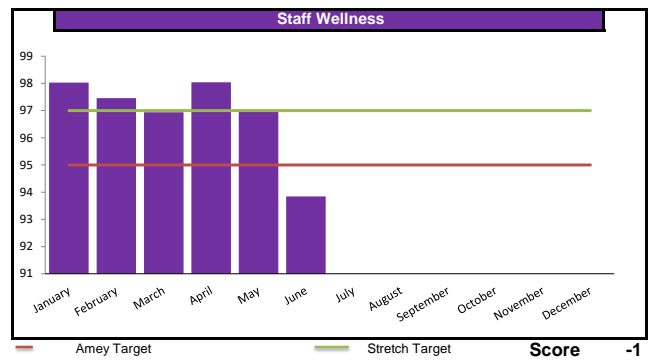
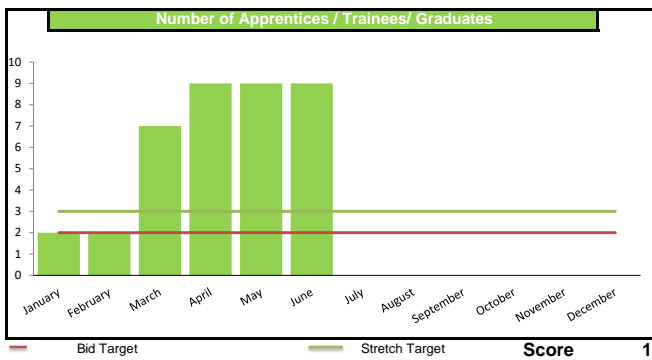
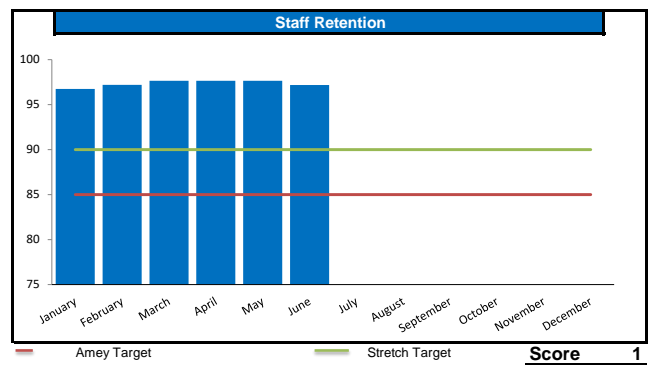
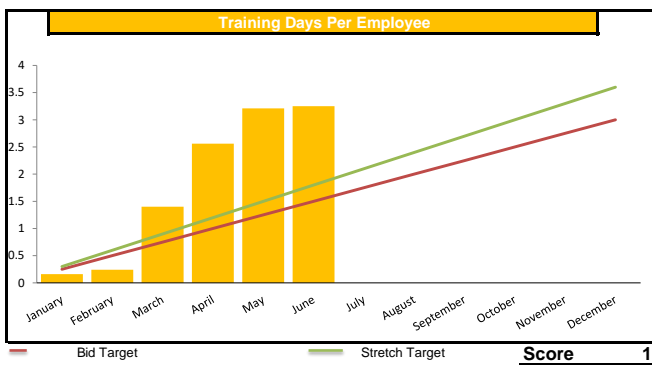
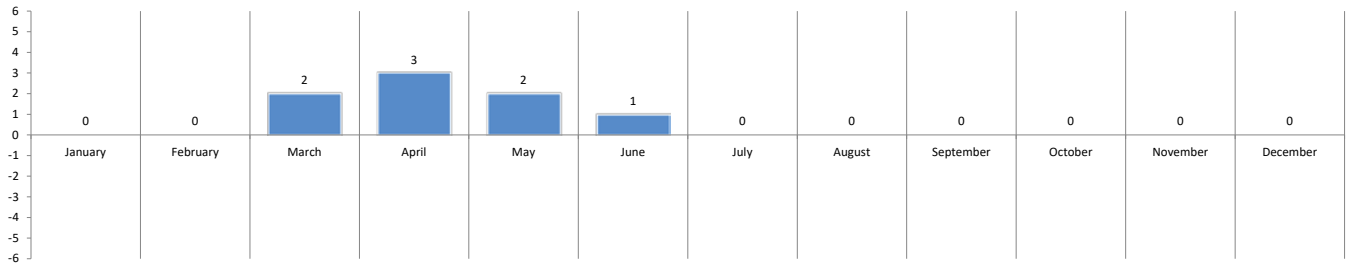
Report - Jun-21

Score

Lowest Score Possible -5

1

Highest Score Possible +5



Notes:

Staff Figures - Consulting

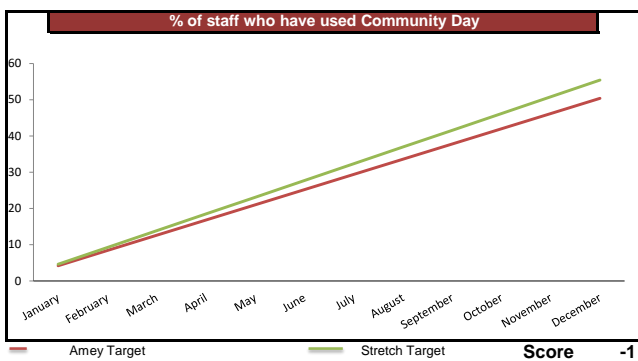
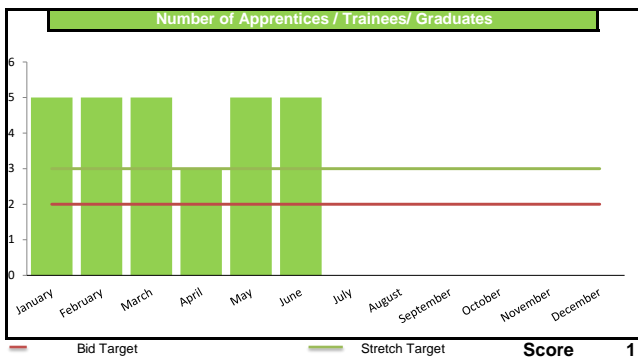
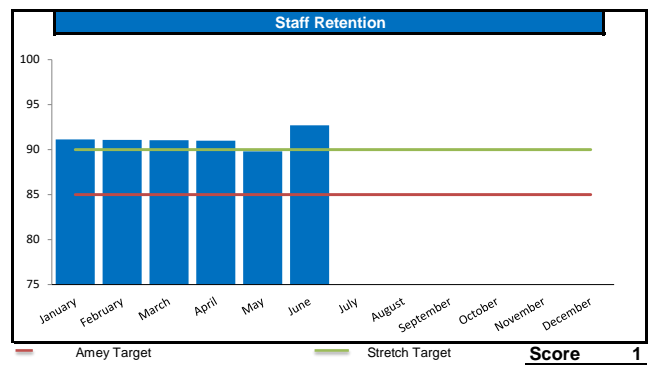
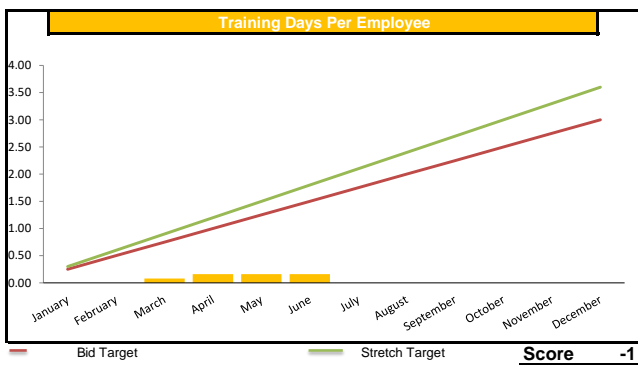
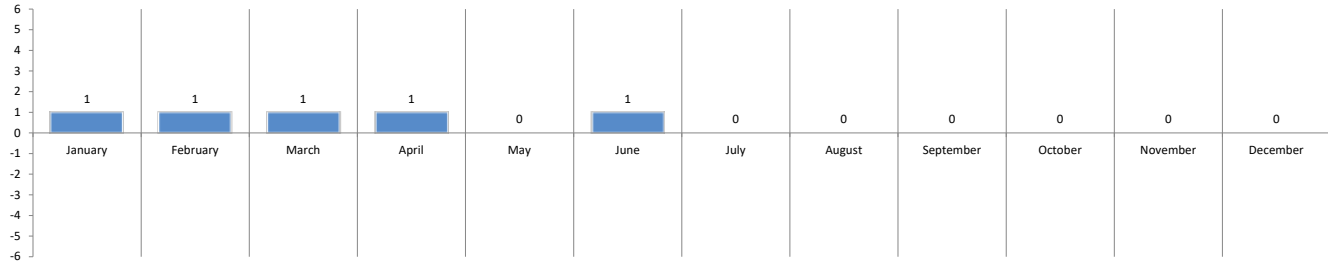
Report - Jun-21

Score

Lowest Score Possible -5

1

Highest Score Possible +5



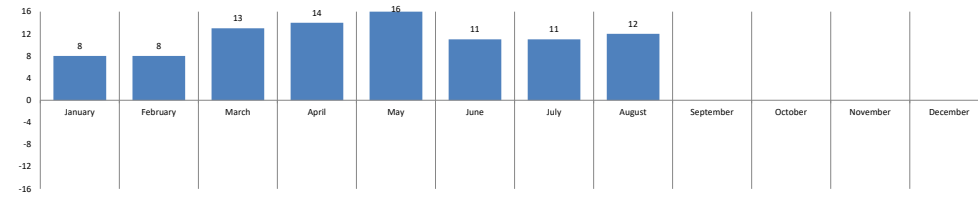
Notes:

Aggregated Score

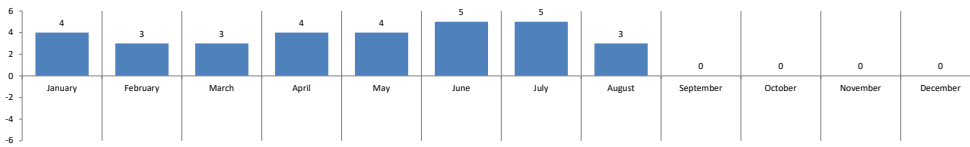
Lowest Score Possible -18

12

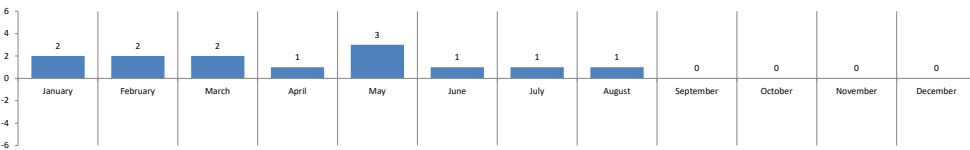
Highest Score Possible +18



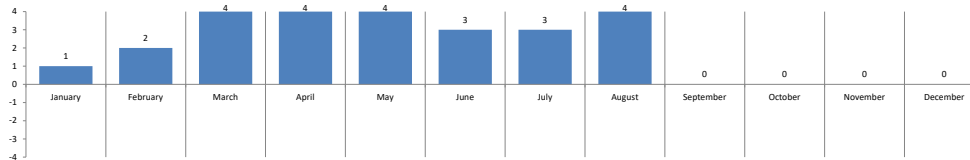
Statutory Reactive Duties



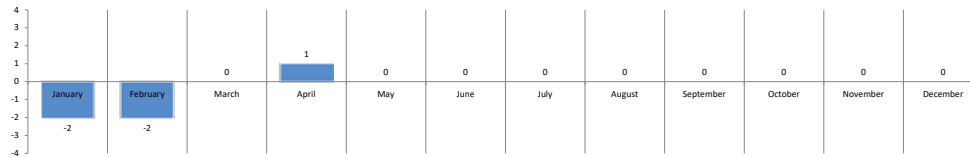
Footway and Carriageway Patching Performance



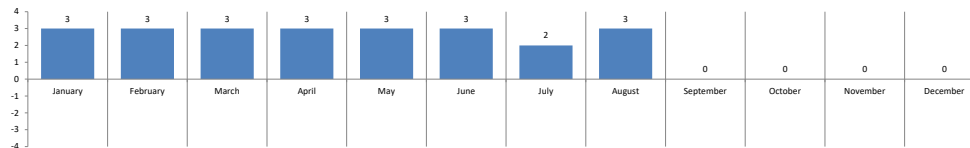
Drainage Performance



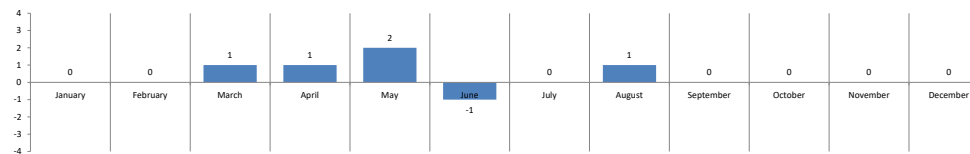
Winter Maintenance Performance



Arbicultural Performance

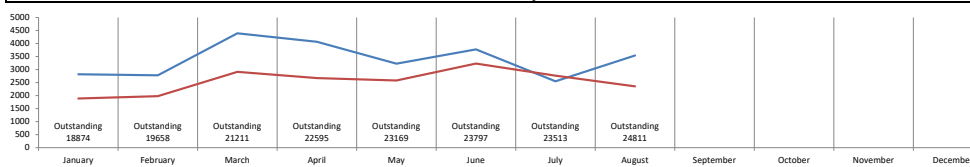


Kerbs, Blockwork, Street Furniture, Markings and Verge Maintenance Performance



Staffordshire Safety Defects

Identified Completed

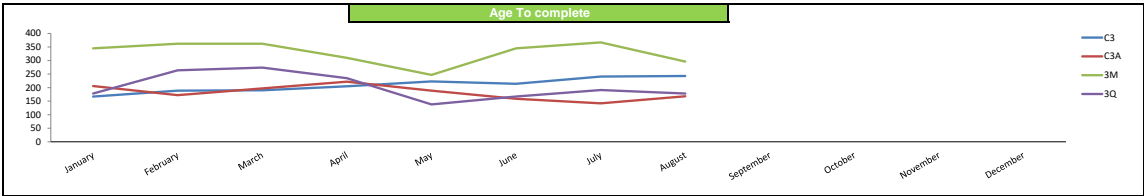
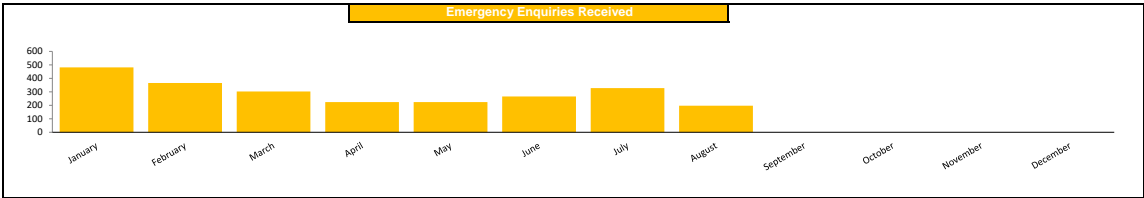
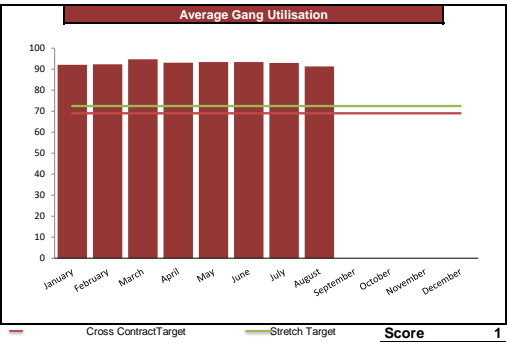
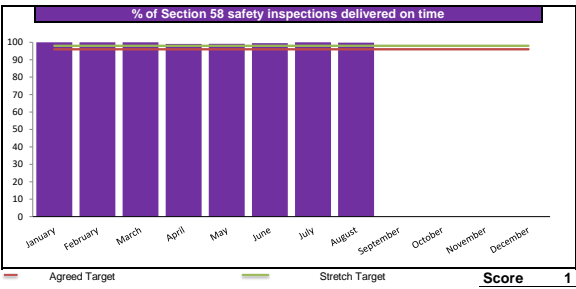
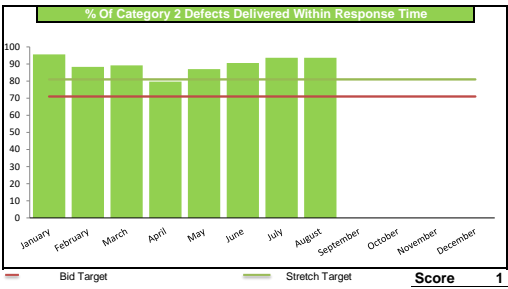
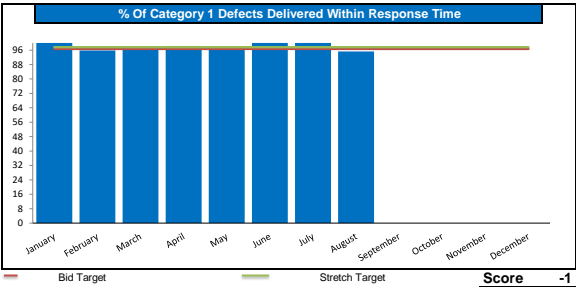
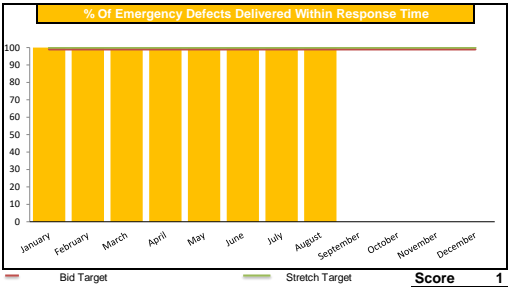
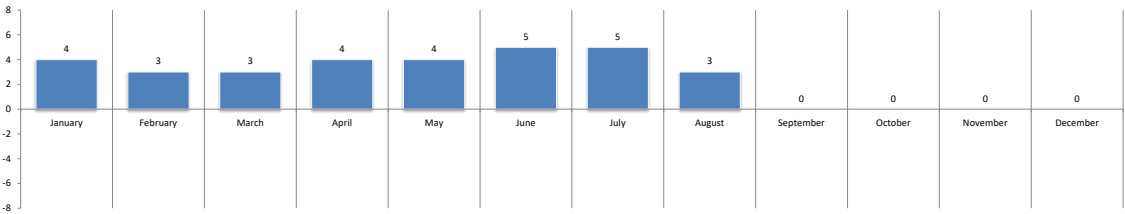


Aggregated Score

Lowest Score Possible -5

3

Highest Score Possible +5



Notes:

Cat 1 - 40 Passes 2 fails 95.24% . Both occurrences happened when a cover admin was deployed to cover scheduler leave and missed the opportunity to schedule within timeframe. Both defects were repaired on the next available day. Training ongoing within the OCR to improve upskilling.

Cat 2 - 381 Passes 26 Fails. 93.62%

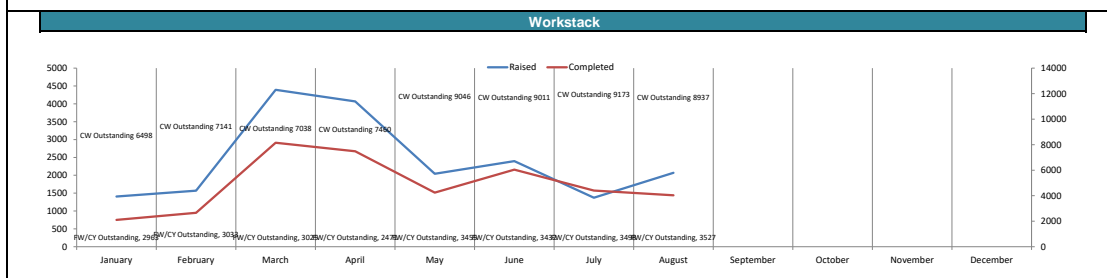
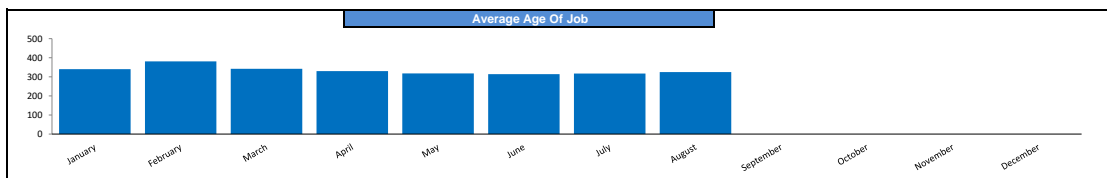
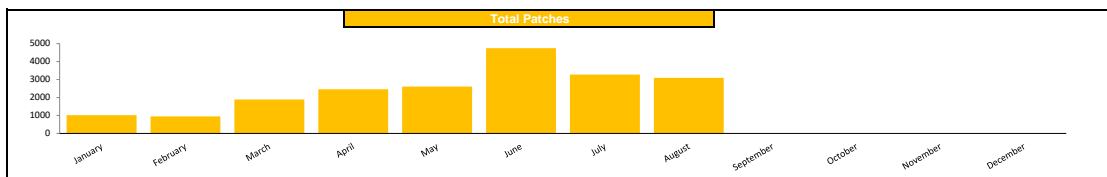
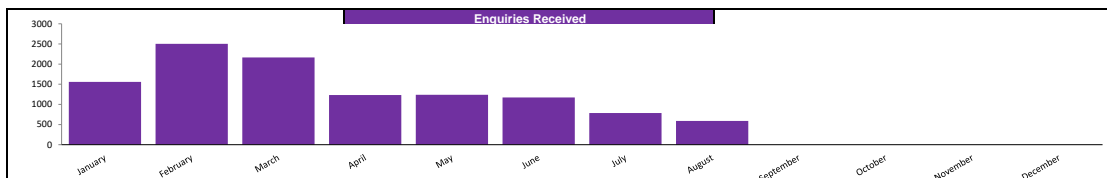
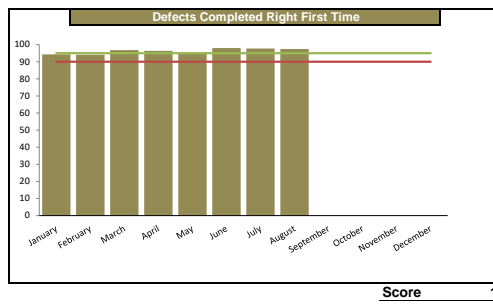
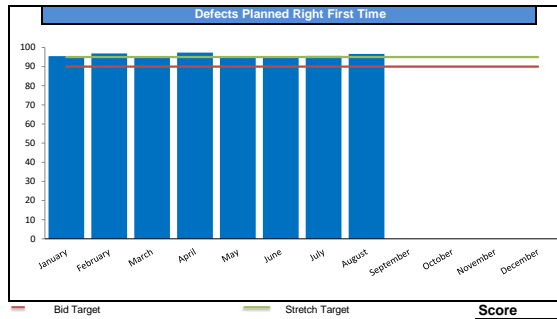
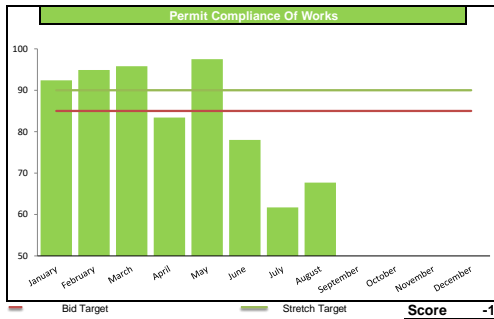
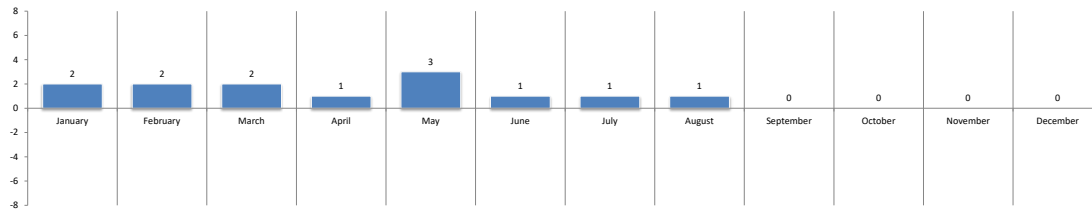
Emergency - 90 passes - 100%

Aggregated Score

Lowest Score Possible -3

1

Highest Score Possible +3



Notes:

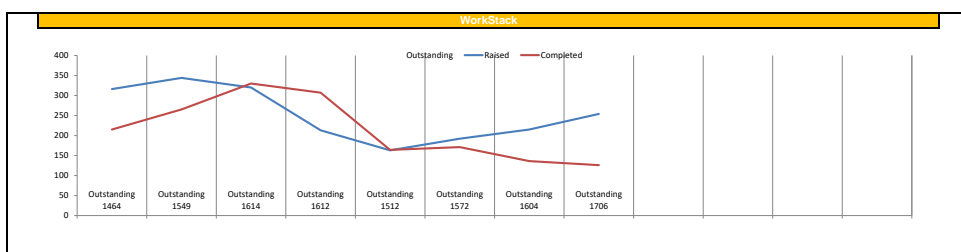
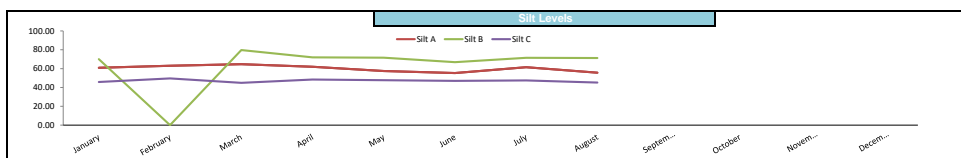
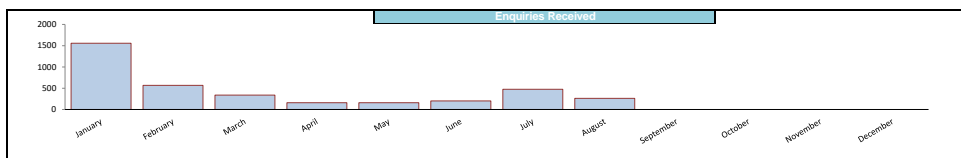
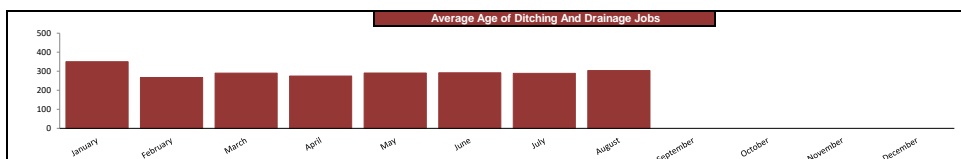
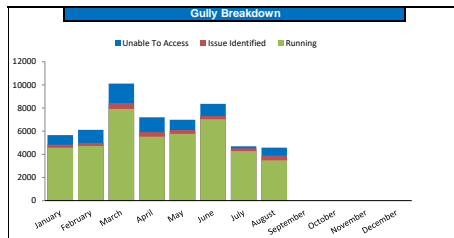
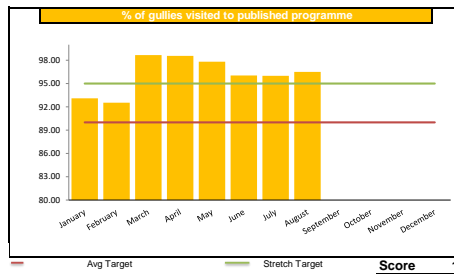
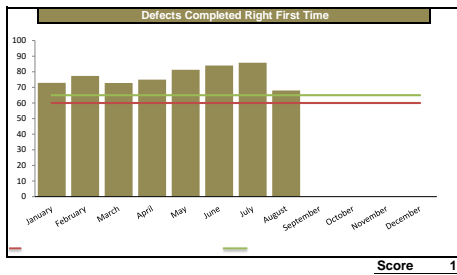
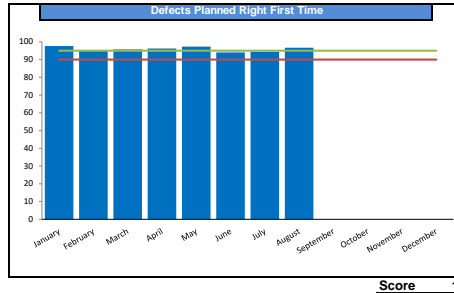
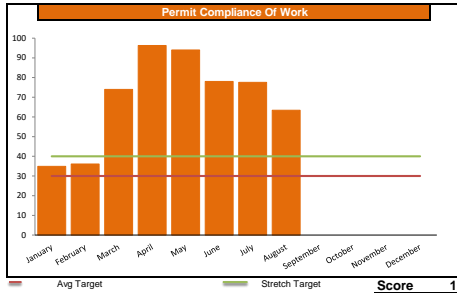
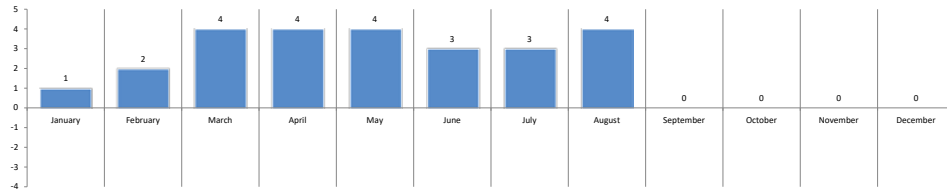
Due to staffing levels within the OCR we have had to prioritise workload which meant work being conducted without agreed permits in place

Aggregated Score

Lowest Score Possible -4

4

Highest Score Possible +4



Notes:

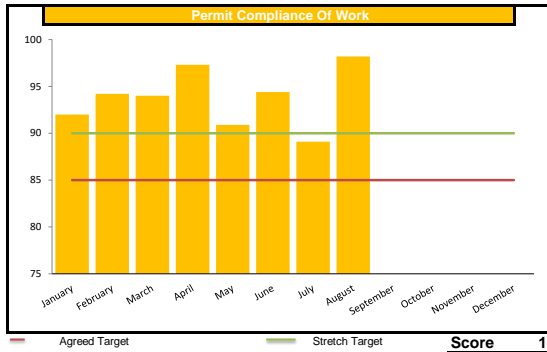
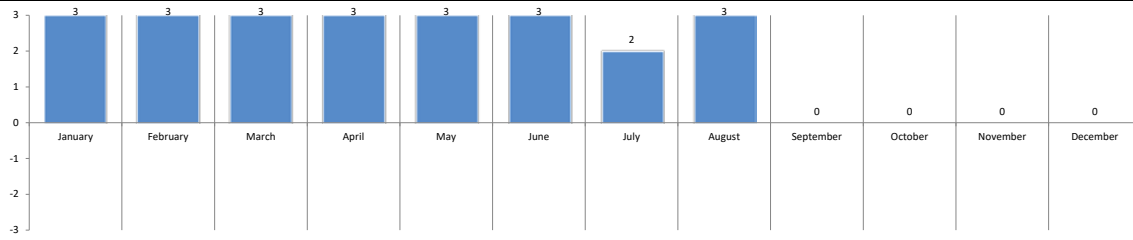
Currently 2878 behind annual programme

Aggregated Score

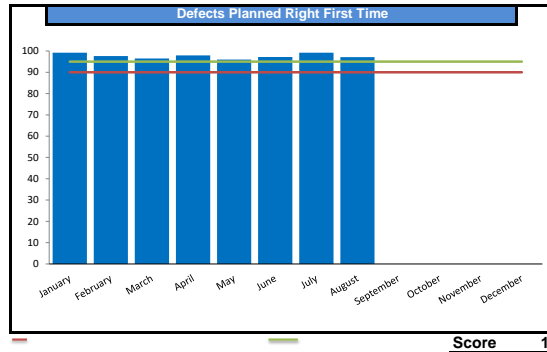
Lowest Score Possible -3

3

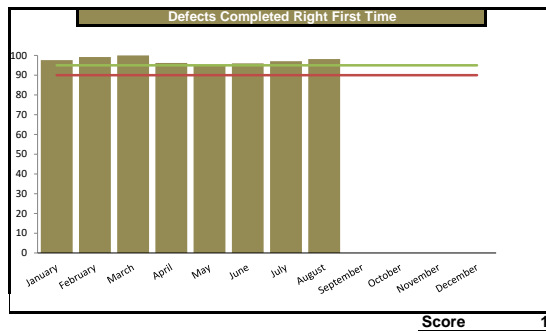
Highest Score Possible +3



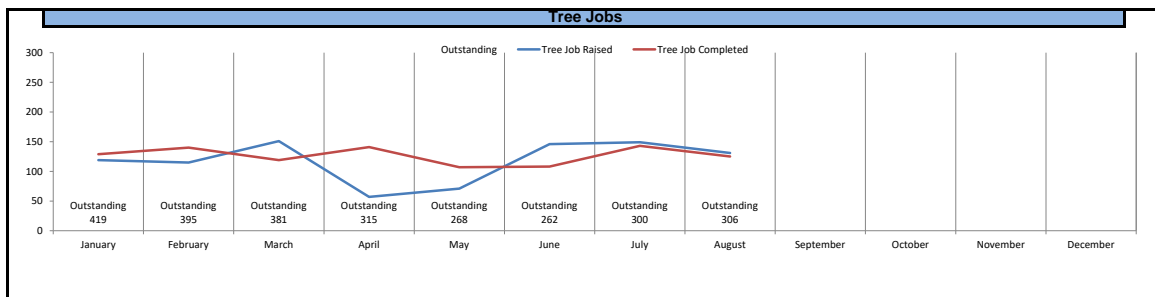
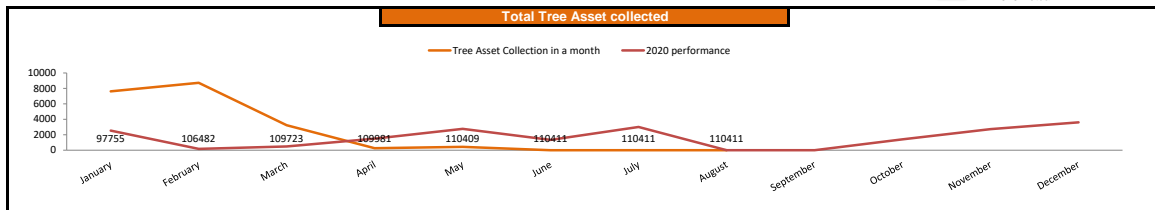
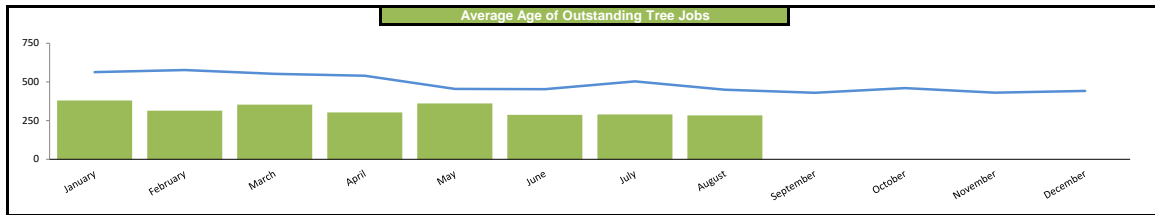
Score 1



Score 1



Score 1



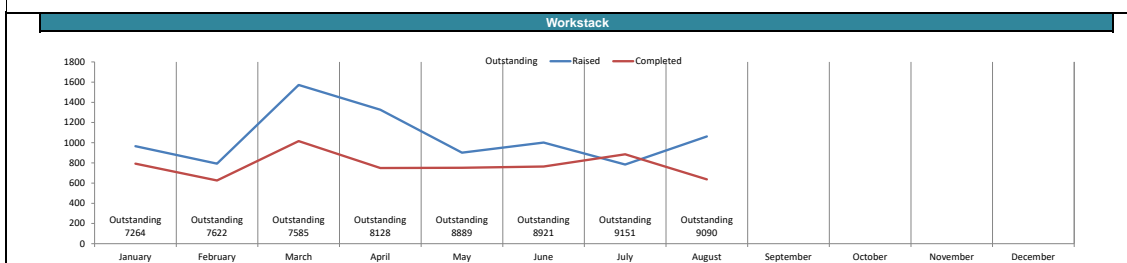
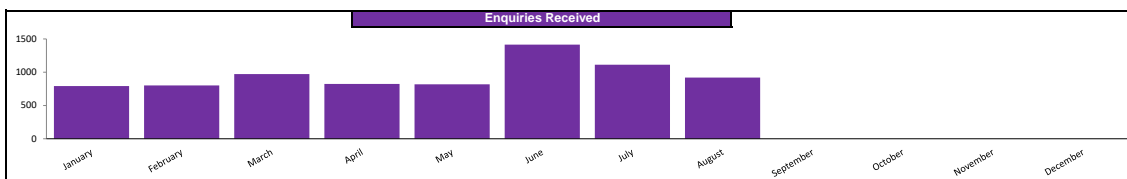
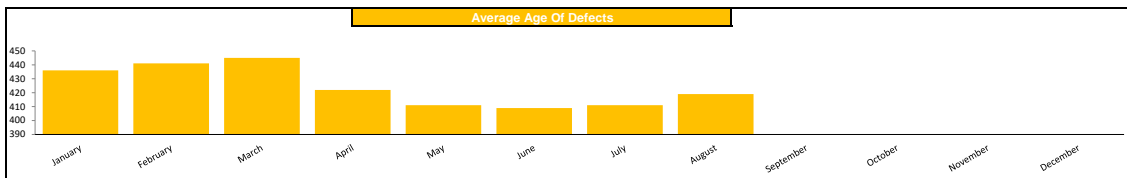
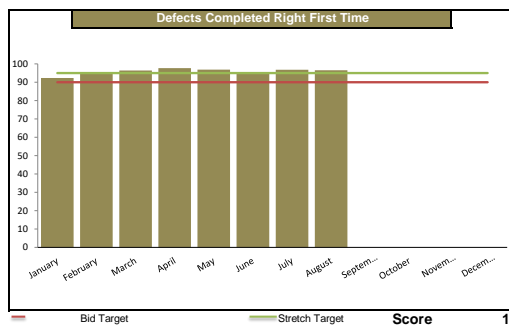
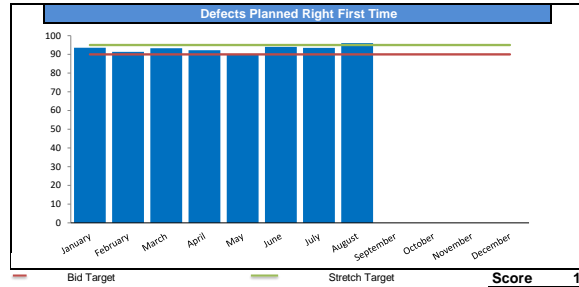
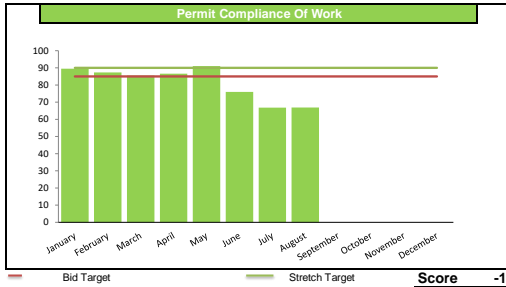
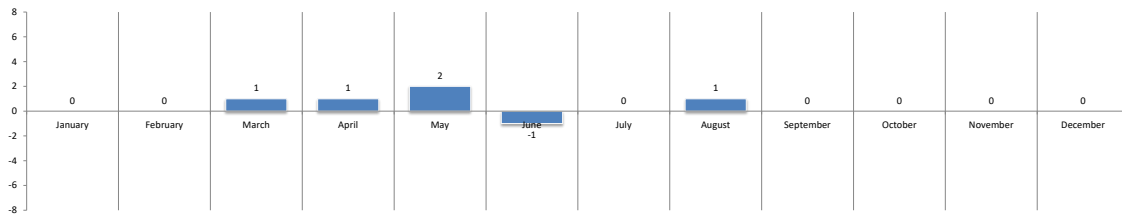
Notes:

Aggregated Score

Lowest Score Possible -3

1

Highest Score Possible +3



Notes:

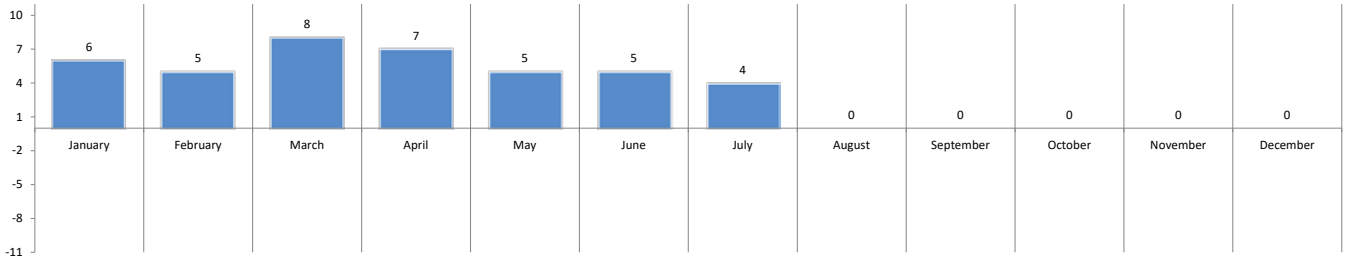
Due to staffing levels within the OCR we have had to prioritise workload which meant work being conducted without agreed permits in place

Score

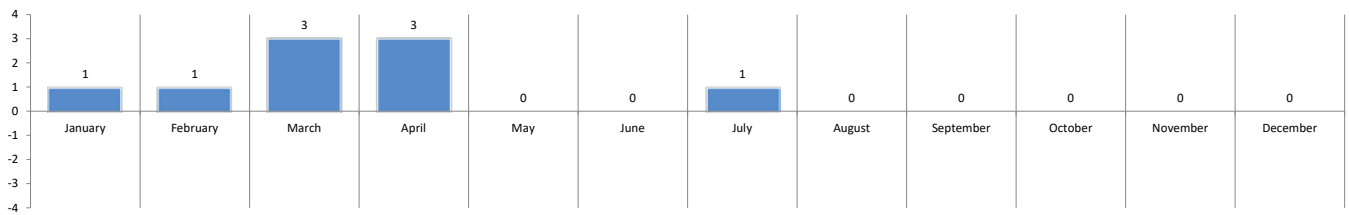
Lowest Score Possible -8

4

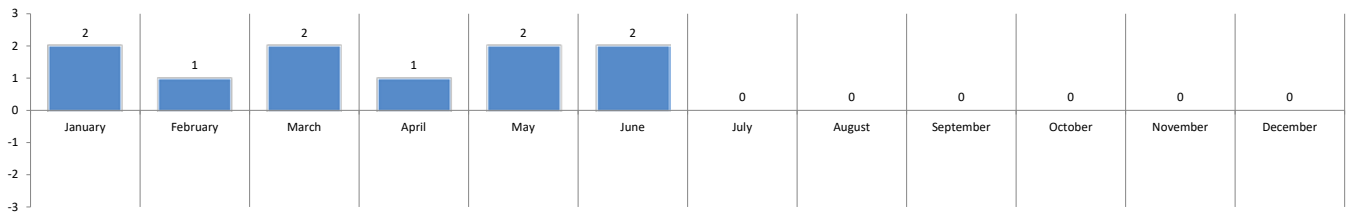
Highest Score Possible +8



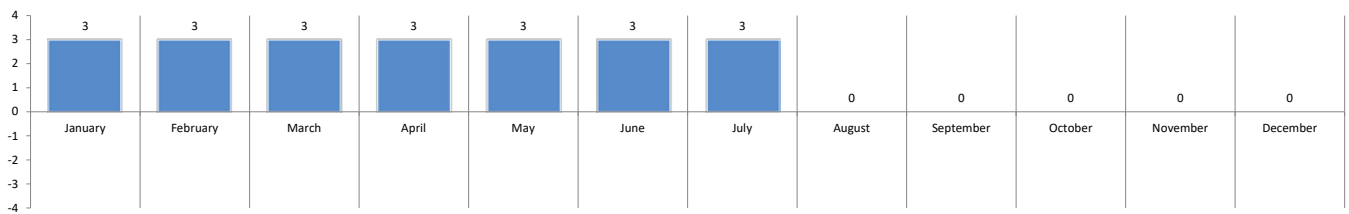
Preventative Maintenance Performance



Structural Maintenance Performance



Bridge Maintenance Performance



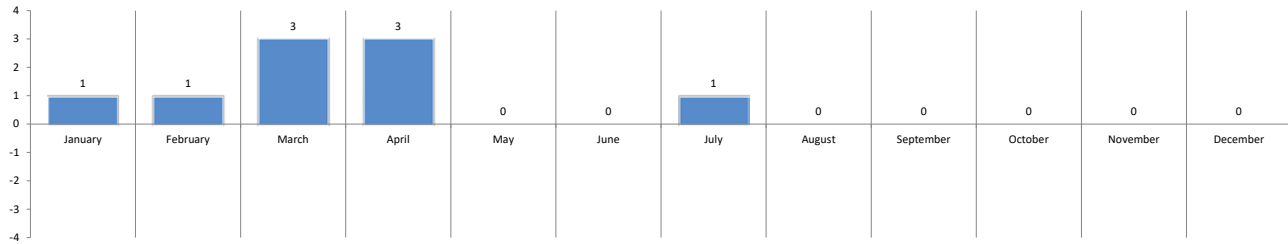
Preventative Maintenance Performance

Score

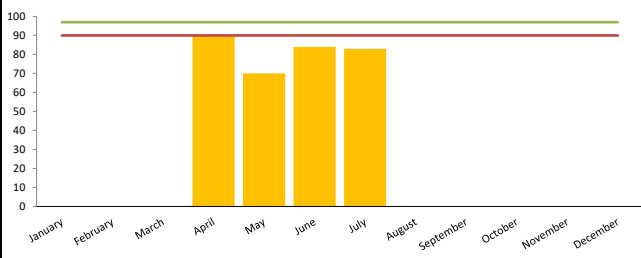
Lowest Score Possible -4
(-4 in Period Mar - Sep)

1

Highest Score Possible +4
(+ 4 in Period Mar - Sep)

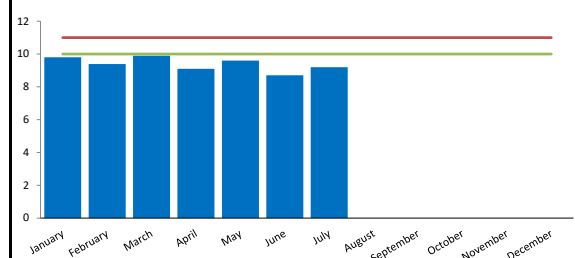


Carriageway- % Planned Vs Actual programme (Cumulative)



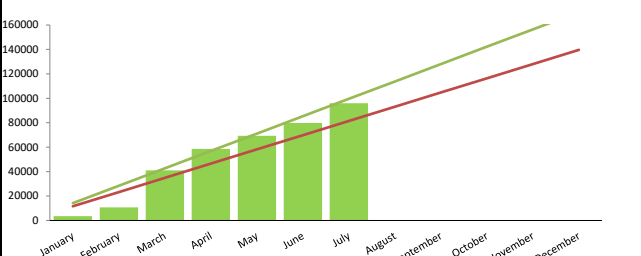
Score -1

Carriageway - % of Prepatching Vs Overall Site (Cumulative)



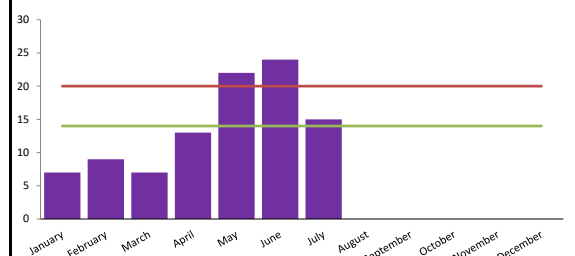
Score 1

Footway - Planned Vs Actual programme (Cumulative)



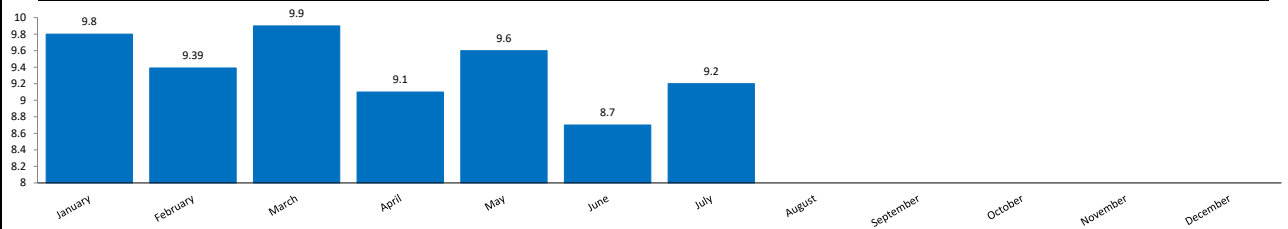
Score 1

Footway - % of Prepatching Vs Overall Site (Cumulative)

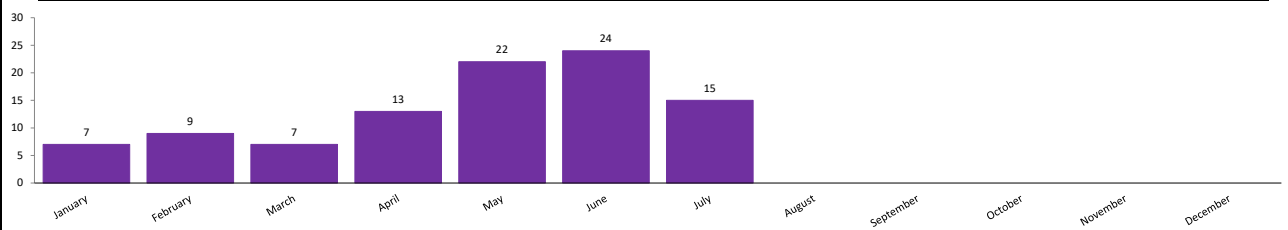


Score 0

Carriageway - % of Prepatching Vs Overall Site



Footway - % of Prepatching Vs Overall Site



Notes:

Bridge Maintenance Performance

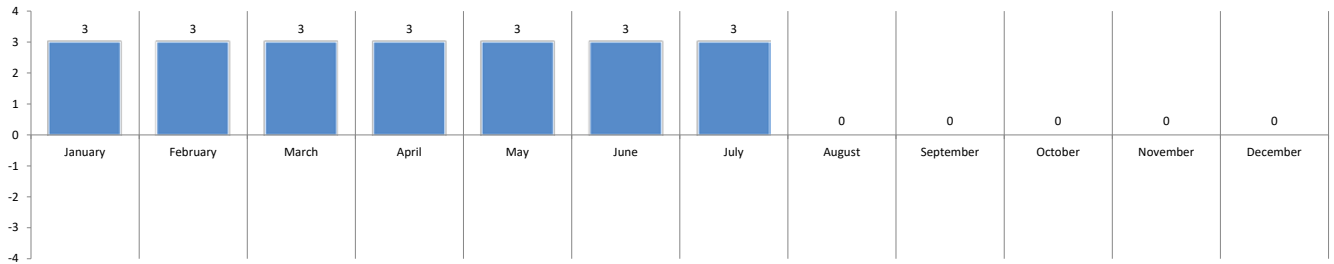
Report - Jul-21

Score

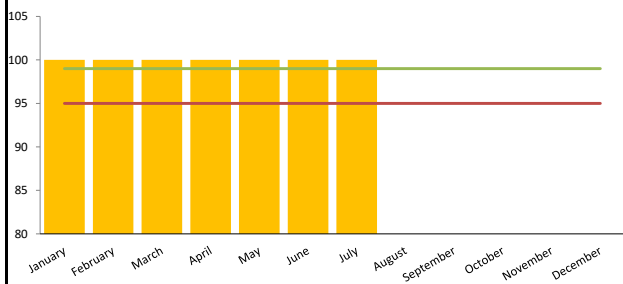
Lowest Score Possible -3

3

Highest Score Possible +3

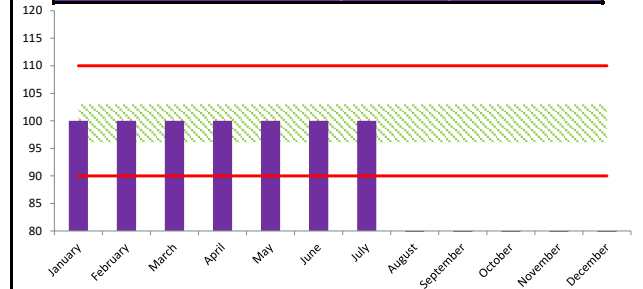


% of Inspections Completed to Programme (Cumulative)



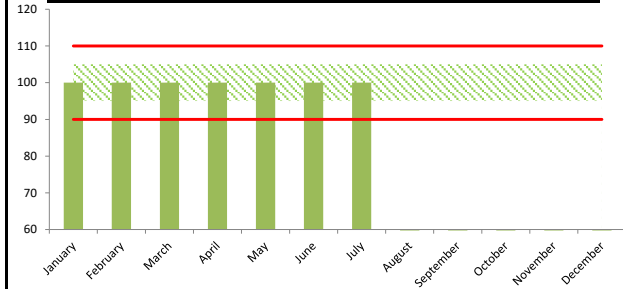
Score 1

12 Month Cost Accuracy of Jobs Completed



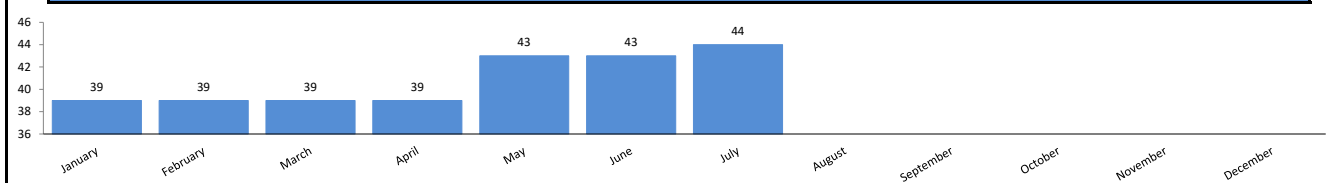
Score 1

Capital Planned Duration Vs Actual Duration +/- CE's



Score 1

Number of Monthly Inspections



Notes:

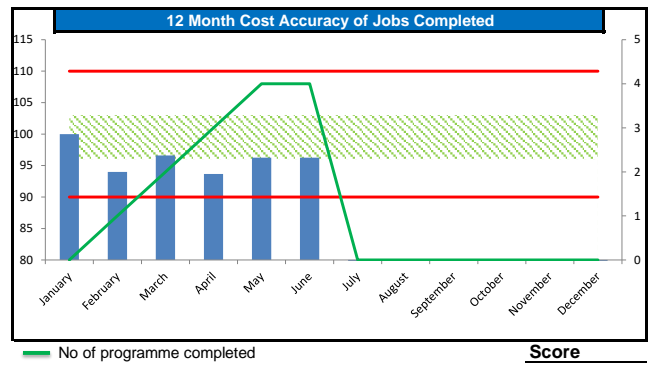
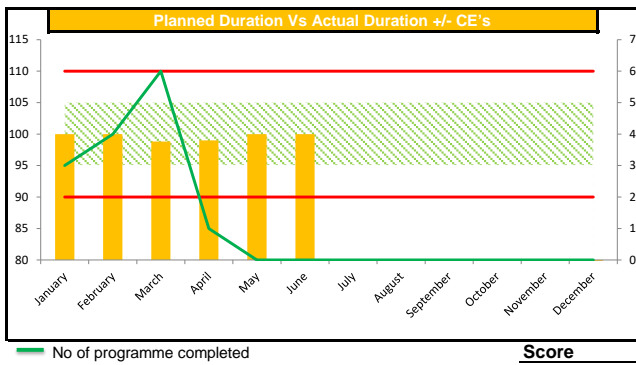
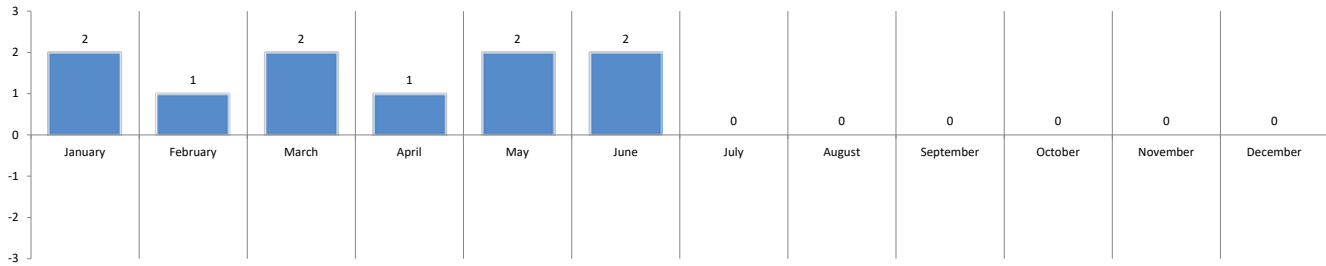
Structural Maintenance Performance

Report - Aug-21

Score

Lowest Score Possible -2

Highest Score Possible +2



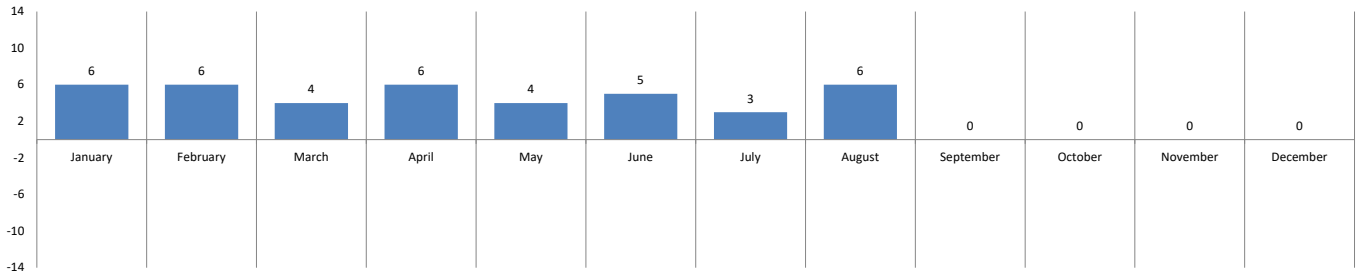
Notes:

Aggregated Score

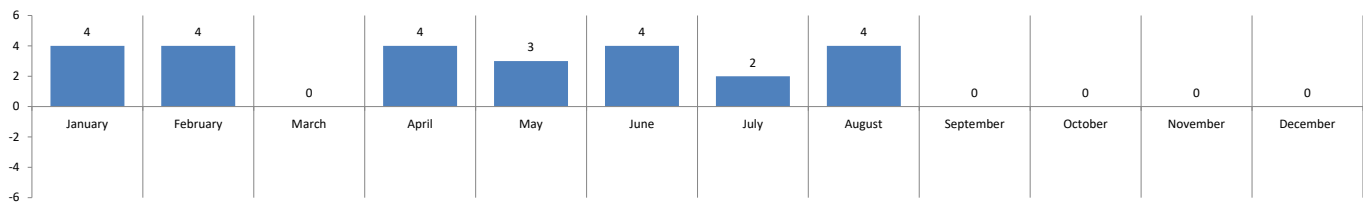
Lowest Score Possible -7

6

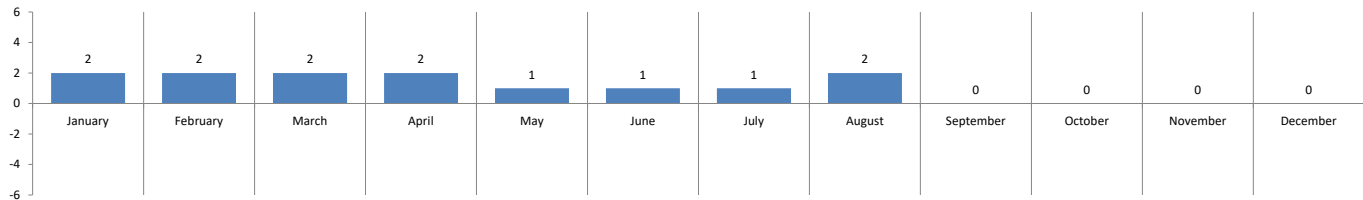
Highest Score Possible +7



Quality & Audit Management



Quality Assurance

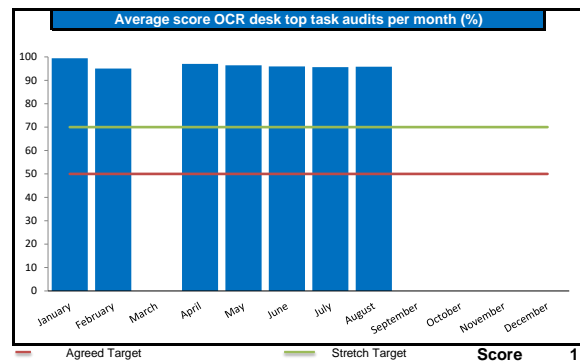
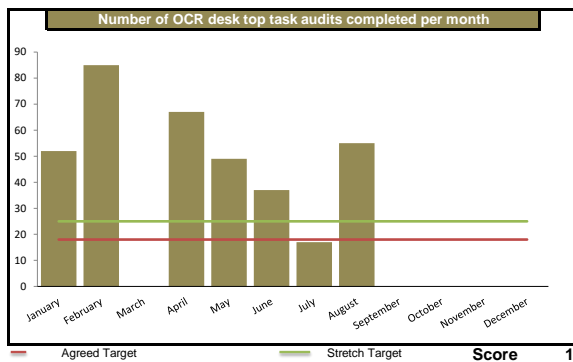
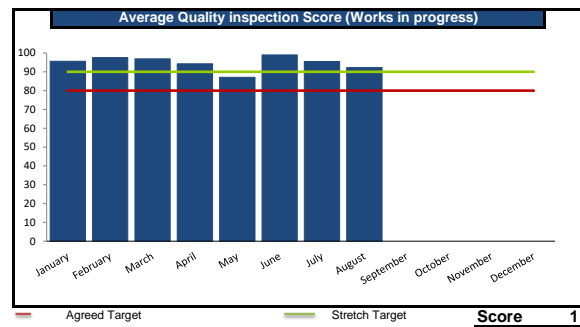
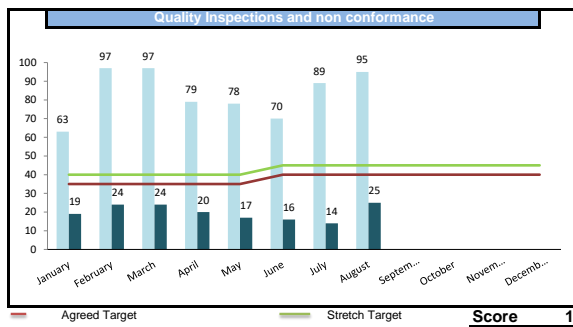
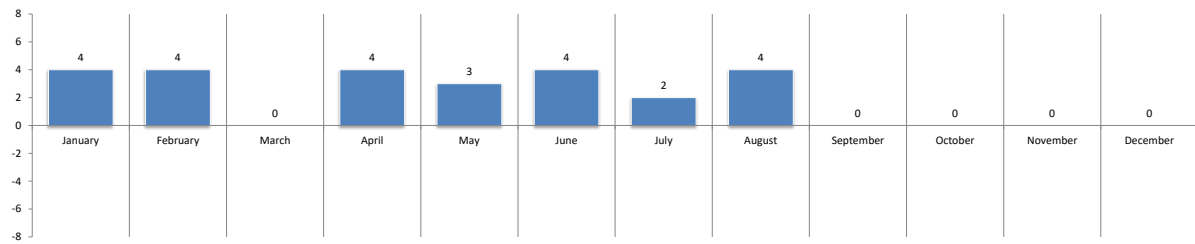


Aggregated Score

Lowest Score Possible -4

4

Highest Score Possible +4



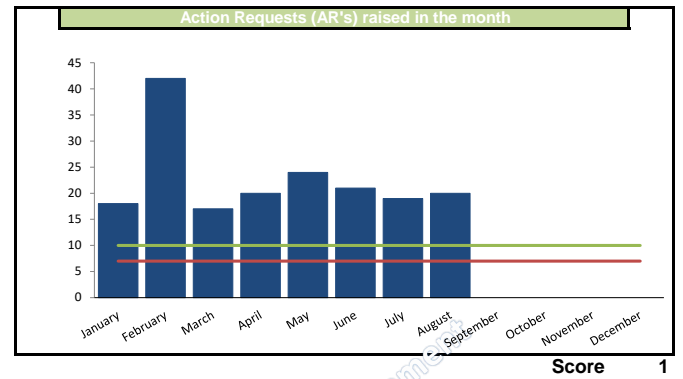
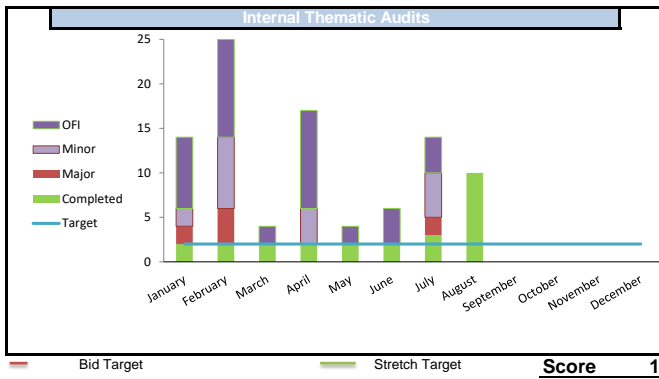
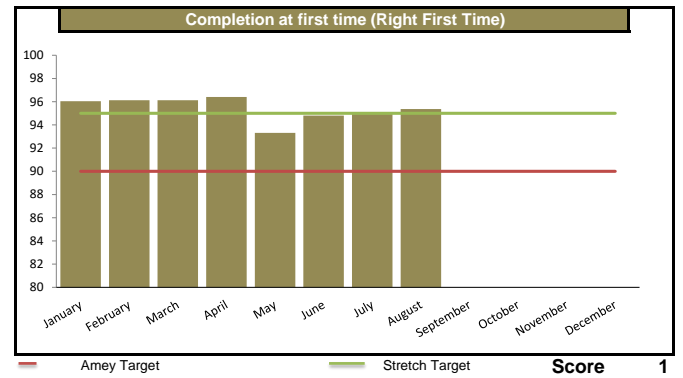
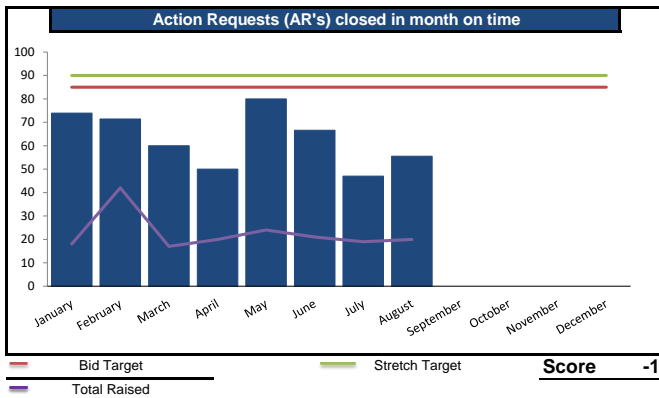
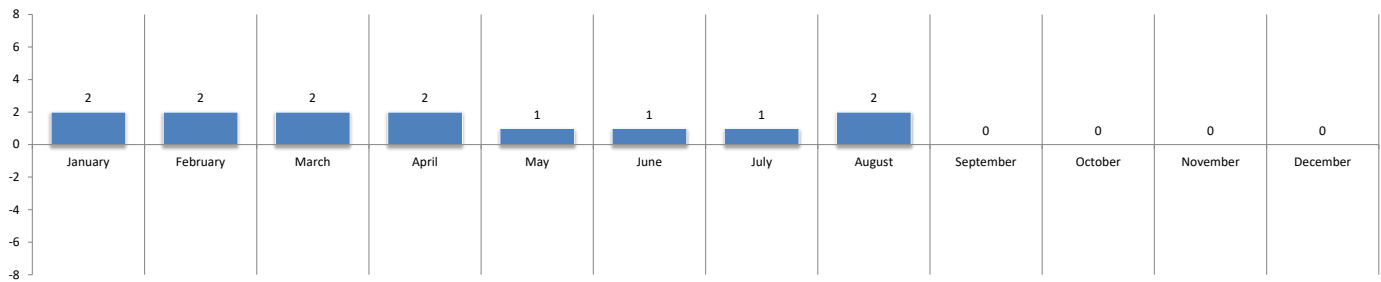
Key Findings and Trends:

Aggregated Score

Lowest Score Possible -3

2

Highest Score Possible +3



Key Findings and Trends:

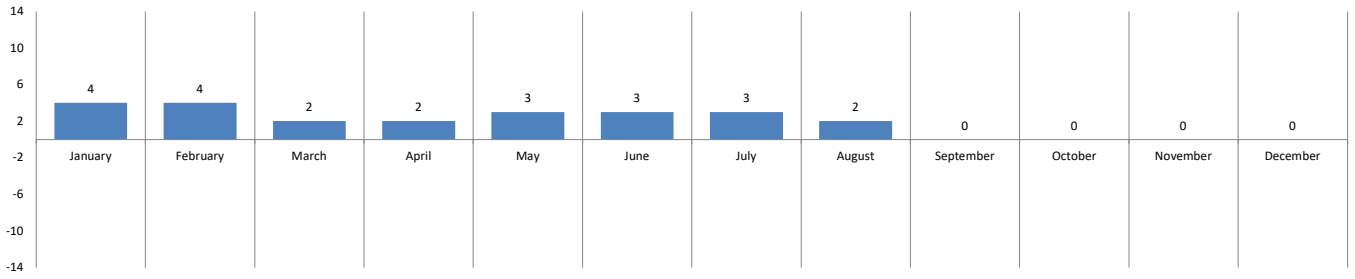
Under Development

Aggregated Score

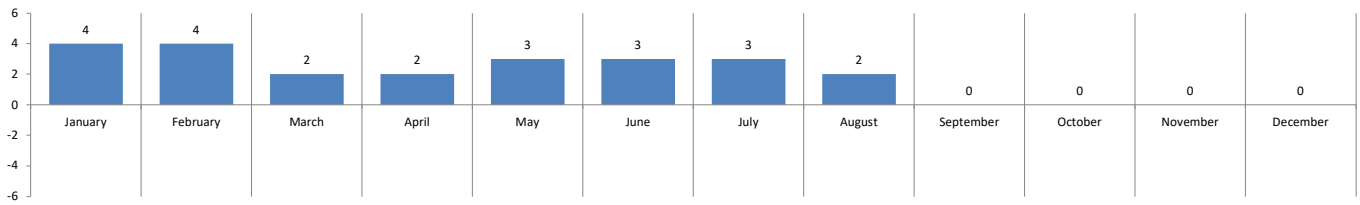
Lowest Score Possible - 4

2

Highest Score Possible + 4



Red Claims Summary



Red Claims Summary

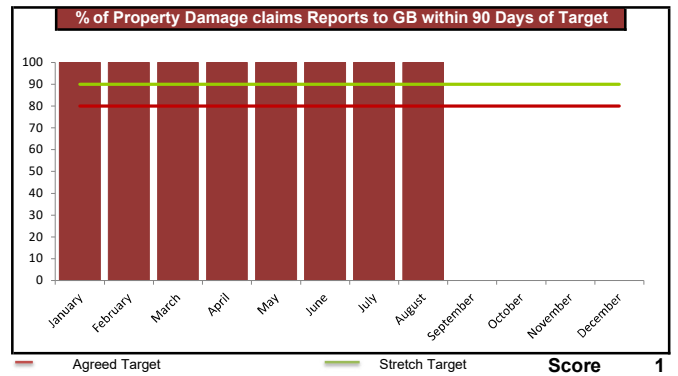
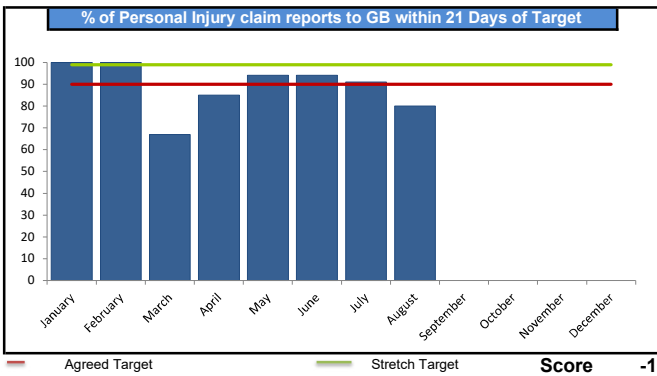
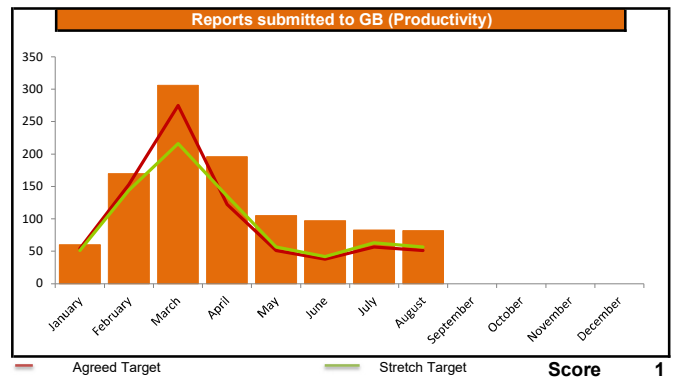
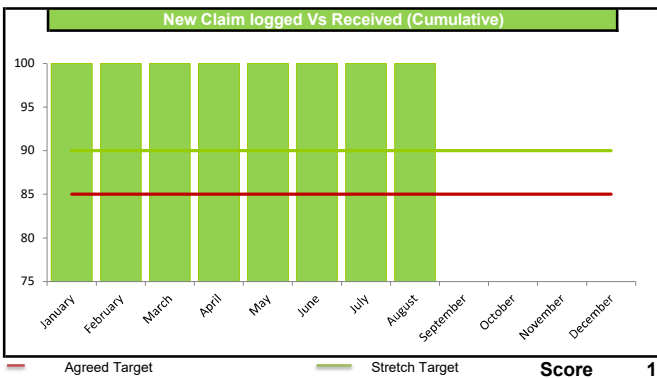
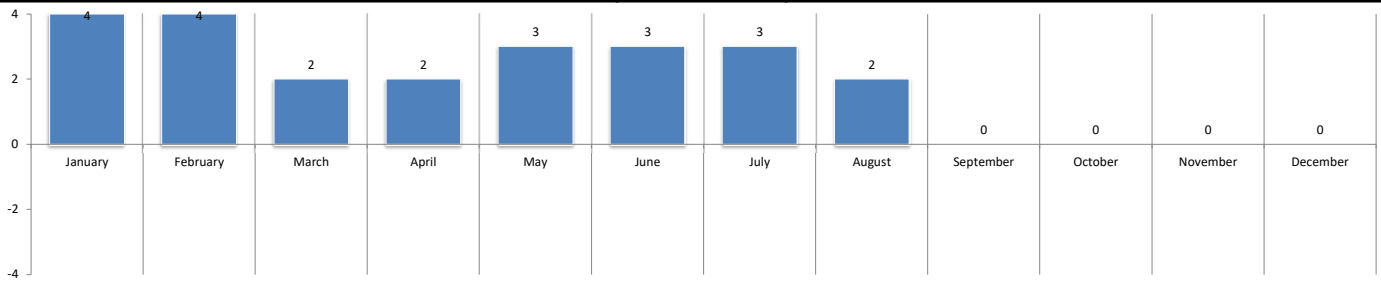
Aug-21

Aggregated Score

Lowest Score Possible - 4

2

Highest Score Possible + 4



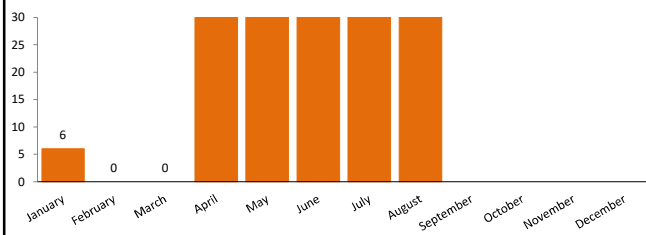
Key Findings and Trends:

Scored a minus 1 for Personal Injury claims due to 2 claims being sent within 22 days of target. 1 claim was awaiting information from Highways Data. The other was reassigned to the officer to amend reports. All reports are now being assigned to the manager for review, until further notice.

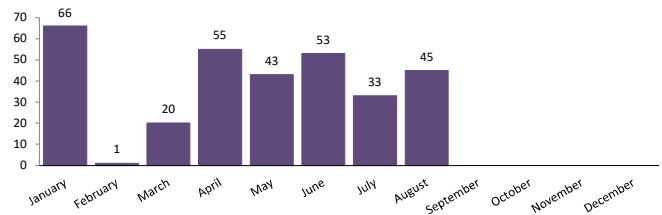
Green Claims Summary

Aug-21

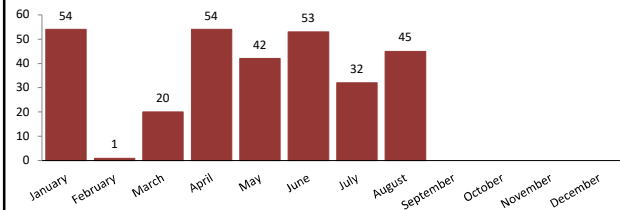
% Responsible parties informed Vs claims received



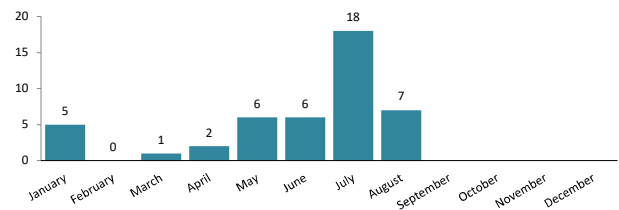
Number of Recharge received (Cumulative)



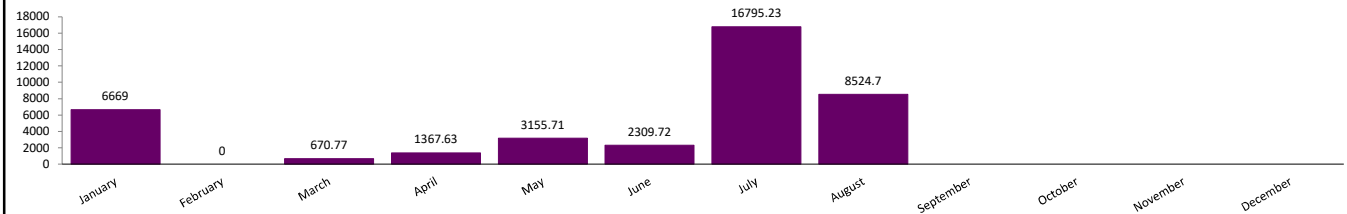
Number of recharge claim Responsible parties identified (Cumulative)



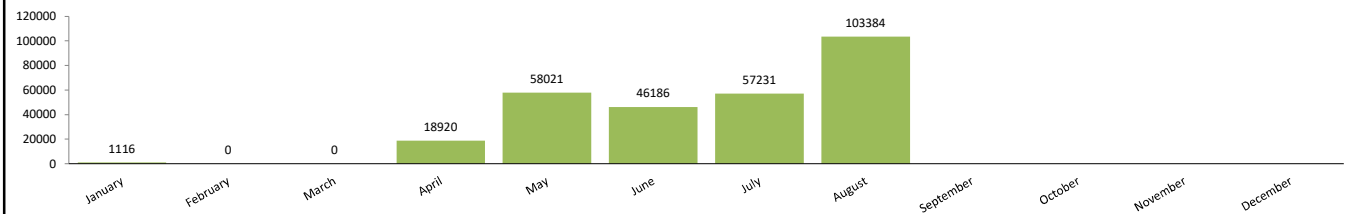
Number of recharges closed paid



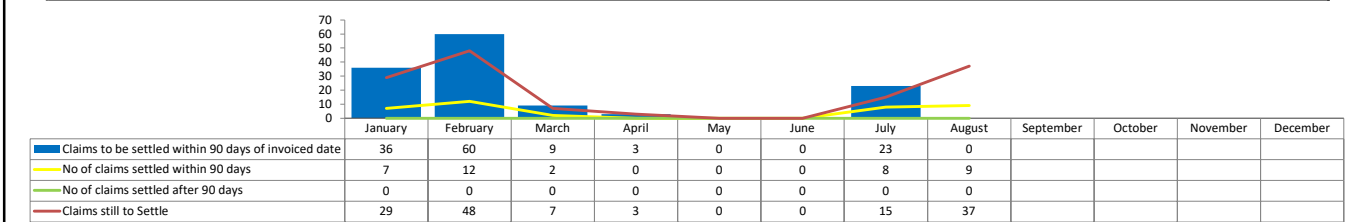
Amount of recharges agreed to settle within the Month (£)



Amount Recharges Invoiced within the Month (£)



Claims to be settled within 90 days of invoiced date



Key Findings and Trends:

Recharge data still showing a steady progression.