

## The Pensions Regulator (TPR) - Data Quality Results 2020 and Summary Data Improvement Plan (DIP)

### Common Data results

The overall Common Data TPR score for 2020 is 96.5% compared to a score in 2019 of 97.1% (a decrease of 0.6%)

A breakdown of scores for each data category within the 'Common' data definition is shown in the table below

TPR score 2019	TPR score 2020	Data category	Comments	DIP Follow-up Action	Target Date
99.9%	99.9%	NI Number	There are a residual number of historic records where the member no-longer has an interest in the Fund (i.e. they have opted out, transferred their pension to another scheme, or died) where there are temporary NI numbers or NI numbers that are incorrect in format. These records account for the small percentage that is preventing 100% of the TPR score being met.	192 records have been identified which count towards the TPR data score. Some further analysis of these records is required.	31 December 2021
100%	100%	Name	No comment	Maintain 100% accuracy	ongoing
100%	100%	Sex and Date of Birth	No comment	Maintain 100% accuracy	ongoing
100%	100%	Date commenced and normal retirement date	No comment	Maintain 100% accuracy	ongoing
100%	100%	Scheme status	No comment	Maintain 100% accuracy	ongoing
97.2%	96.6%	Address	The reason for the score falling lower than 100% is due to a significant number of members with deferred benefits who have not informed us of	Engage an external tracing agency to search for missing addresses. Update member records where the search	Ongoing with Tracing Exercise completed by

			their change of address details after leaving the Pension Fund. This is a common issue across all Local Authority Pension Funds.	has successfully found a current address.	31 March 2022
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## The Pensions Regulator (TPR) - Data Accuracy Results 2020 and Summary Data Improvement Plan (DIP)

### Scheme Specific Data results

The overall Scheme Specific data TPR score for 2020 is 96.1% compared to a score in 2019 of 94.8% (an improvement of 1.3%)

A breakdown of scores for each Data category within the 'Specific' data definition is shown in the table below

TPR score 2019	TPR score 2020	Data category	Comments	DIP Follow-up Action	Target Date
99.9%	99.9%	Member Benefits	Data quality standards in this area have been maintained	Some areas, notably the format of some transfer in records need further investigation. Plus maintenance to member records in accordance with Aquila Heywood Data Correction Plan	31 March 2022
99.8%	99.8%	Member Details	Data quality standards in this area have been maintained	Investigate and implement maintenance to member records in accordance with Aquila Heywood Data Correction Plan	31 March 2022
96.7%	96.1%	CARE Benefits	<p>The Fund completes detailed tolerance checking of CARE data supplied by scheme employers. In some cases, responses to data enquiries were outstanding at the point the data was supplied for analysis in 2020.</p> <p>There will also be some cases where a member joins at the very end of a financial year and will only receive CARE pay in the following year. This will appear on the Aquila Heywood data extract as missing data and be</p>	<p>Continue implementation programme for i-Connect with all scheme employers, to fully install electronic data transfer of CARE data on a monthly basis.</p> <p>Continue to check the out of tolerance cases identified to ensure rectification</p>	ongoing

			reflected in the percentage score despite it being correct.		
99.9%	99.8%	HMRC	Data quality standards have been maintained in this area. The reason the figure is not showing as 100% is due to a small number of deceased members without Benefit Crystallisation Event data recorded. These cases are to be investigated and addressed.	Investigate and implement maintenance to member records in accordance with Aquila Heywood Data Correction Plan	31 March 2022
91.4%	94.7%	Contracted Out	This area has shown a significant improvement in 2020, however, further work is required to fully align HMRC data with that held on the Altair database.	Upload missing GMP data from GMP file as soon as software issue resolved.	31 March 2022