

## Appendix 1



**NHS**  
Staffordshire and  
Stoke-on-Trent  
Integrated Care Board

### Who helped you today?

The Clinical Pharmacist at my GP surgery found new medications that work better for my diabetes.

*Kevin, patient*

### The new GP team.

Discover how the roles can help with your healthcare needs.



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Integrated Care Board

### Who helped you today?

The Social Prescriber at my GP surgery connected me to community groups and activities for emotional support that suited my individual needs.

*Evie, patient*

### The new GP team.

Discover how the roles can help with your healthcare needs.



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## Who helped you today?

The Paramedic at my GP surgery visited me at home to check up on my condition. I was reassured of a swift recovery.

*Maureen, patient*

### The new GP team.

Discover how the roles can help with your healthcare needs.



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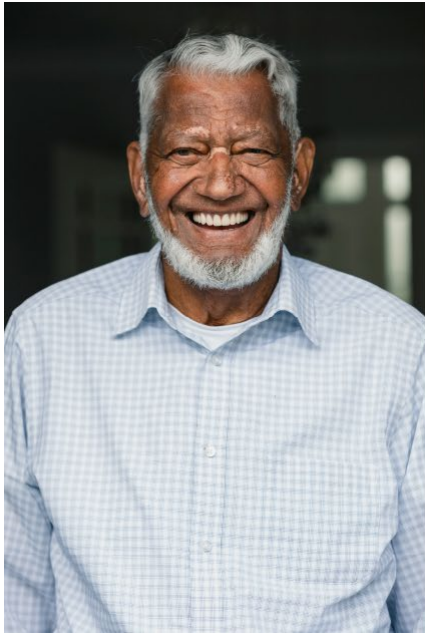
## Who helped you today?

The First Contact Physio at my GP surgery assessed my back pain and prescribed me the exercises and medications I needed.

*Marie, patient*

### The new GP team.

Discover how the roles can help with your healthcare needs.



## Who helped you today?

The Care Coordinator at my GP surgery created my personalised care plan and organised my referrals and appointments.

*Muhammad, patient*

### The new GP team.

Discover how the roles can help with your healthcare needs.