



Adult Social Services:

Adult social care and safeguarding and the Adult Social Care Market

2 August 2021



Welcome

- Cllr Julia Jessel, Cabinet Member for Health and Care
- Cllr Johnny McMahon, Cabinet Support Member for Public Health and Integrated Care

12:00 – 12:15

Overview of Adult Social Care Services

- Jo Cowcher, Assistant Director of Adult Social Care and Safeguarding for Staffordshire County Council and Director of Adult Social Care for Midlands Partnership Foundation NHS Trust
- Andrew Jepps, Assistant Director, Care Commissioning

12:15-12:30

Adult Social Care and Safeguarding

- Jo Cowcher

12:30 – 13:10

The Adult Social Care Market

- Andrew Jepps

13:10 – 13:50

Close

- Cllr Julia Jessel

13:50 – 14:00

Overview of adult social services



Political leadership	Cabinet Member for Health and Care			
	Cabinet Support Member for Public Health and Integrated Care			
Officer leadership	Director for Health and Care			
	Assistant Director for Public Health and Prevention	Assistant Director for Adult Social Care and Safeguarding	Assistant Director for Care Commissioning	Care services lead
Functions	Health protection including Covid local outbreak management plan	Care Act assessment and case management	Urgent care including reablement	Learning disability in-house provider services
	Health promotion	Safeguarding adults	Strategic commissioning of care services	
	Health and well-being strategies	Mental Health Act and Deprivation of Liberty Safeguards	Brokerage	
	Supportive Communities	Appointeeships and Deputyships	Quality improvement of care providers	
	Public health services	Financial assessments	Management of individual issues with care providers	

Budget

Service area	Base budget	PH Ring Fenced Grant	iBCF	BCF NHS cash transfer	NHS income	Client income	Other	Total
Public health & prevention	0.0	30.3	0.0	0.0	0.0	0.0	2.6	32.8
Adult social care & safeguarding	31.2	0.0	0.0	5.2	0.0	0.0	0.0	36.4
Care commissioning	193.2	0.0	8.5	15.6	9.0	55.6	0.0	282.0
Learning disability in-house provider services	8.2	0.0	0.0	0.0	0.0	0.0	0.0	8.2
Total	232.5	30.3	8.5	20.8	9.0	55.6	2.6	359.4

Purpose is to allow people needing care & support to live the lives they want regardless of age, disability, status and social background



Legislative basis is Care Act 2014, Mental Health Act 1983, and Mental Capacity Act 2005

- Promoting well-being and preventing needs for care and support
- Assessing needs for care and support
- Assessing financial resources and charging
- Safeguarding adults at risk of abuse or neglect
- Meeting needs for care and support
- Managing the market including responding to provider failure
- Supporting transition from childhood to adulthood
- Independent advocacy support
- Promoting integration with health services
- Discharge of hospital patients with care and support needs
- After-care under the Mental Health Act 1983

Care Act eligibility

Condition 1: The adult's needs for care and support arise from or are related to a physical or mental impairment or illness and are not caused by other circumstantial factors.

Condition 2: As a result of the adult's needs, the adult is unable to achieve two or more of the outcomes to the right

Condition 3: As a consequence of being unable to achieve these outcomes, there is, or there is likely to be, a significant impact on the adult's wellbeing

▼ Managing and maintaining nutrition

▼ Maintaining personal hygiene

▼ Managing toilet needs

▼ Being appropriately clothed

▼ Being able to make use of the adult's home safely

▼ Maintaining a habitable home environment

▼ Developing and maintaining family or other personal relationship

▼ Accessing and engaging in work, training, education or volunteering

▼ Making use of necessary facilities or services in the local community, including public transport, and recreational facilities or services

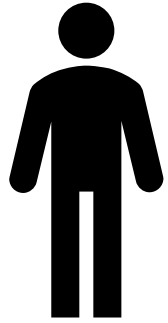
▼ Carrying out any caring responsibilities the adult has for a child

- People with capital assets **>£23,250** bear the full cost of their care
- People with capital assets **£14,250 to £23,250** must bear some of the costs of care from their savings
- For care in your own home the value of property is excluded from the above; for care in a residential or nursing home the value of your property may be included.
- We may be able to offer a **Deferred Payment Agreement** to enable people to use the value of their property to fund their care.
- The Council also charges people a contribution to the cost of their care from some revenue income sources – including benefits.

Adult social care and safeguarding



Promoting well-being



What outcomes matter to the individual?

 Places to go, things to do	 Help at Home	 Equipment and Technology	 Travel and transport
 Carers	 Support Groups	 Health and wellness	 Money, benefits and direct payments
 Housing, care and accommodation	 Advice and advocacy	 Learning, work and volunteering	 Keeping safe



Staffordshire
County Council

Prevent, reduce and delay needs for care and support

Useful tools to help you to stay independent and well



Start a Social Care Self-Assessment



Search the health and wellbeing app finder

AskSARA


Ask Sara for advice on daily living equipment and technology [↗](#)


Reablement



Support people to do things for themselves (e.g. Mobility, making food and drink, personal care, housework, shopping, maintaining contact with family, friends and community)

Key facts


7300 calls to
Staffordshire Cares /
First Contact per month 

40 Preparing for
Adulthood referrals
per month 


150 Hospital
D2A & HomeFirst per
month 

600 Planned & Annual
Reviews completed per
month 

1300 **Safeguarding**/ MASH
/S42 Enquiries 

1200 per month **Care Act
Assessments** (of which 300
in receipt of care) 

110 **Mental Health Act
Assessments** per month 

350 **Deprivation of Liberty
Safeguarding** Referrals per
month 

650 **Brokerage** referrals per
month 

580 Financial Assessments
per month 


300 appointeeship and
500 deputyship
arrangements

293 registered social
workers + 286 ASC staff in
SCC and MPFT

ASC and Safeguarding
budget £37.7m

3400 people receive
support in community
(e.g. Home Care, Day
Care) 

1600 people in
receipt of Direct
Payments 

2800 people receive
residential/ nursing
care 

Build on our Strengths

- Continue to ensure all individuals in receipt of care have a **review** to ensure care is safe and appropriate
- Continue to **flex our resources to meet demand**; prioritising safeguarding, support discharges from hospital / home first; and high risk assessments
- Embrace **virtual** working, completing face to face assessments where necessary
- Develop our **workforce** with the capabilities needed for the future, including embedding strength based working,

Manage Risks

- If the **high demand levels and increased complexity of cases** continue post COVID we will need to reassess our workforce capacity to prevent backlogs increasing further
- Risk to **staff wellbeing**, recruitment and retention due to pressures of work
- Continue to adapt to **changes in legislation and any government policy/guidance.**
- Ensure that we are prepared for future **CQC inspections**

How we can help you

We need your help

- Basic details – name, address, date of birth
- Outline of the situation
- Manage expectations
- Understand service pressures, duties and restrictions

Contact us:

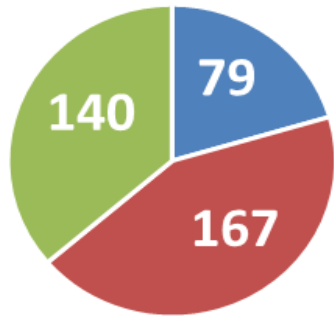
ascsupport@staffordshire.gov.uk

jo.cowcher@staffordshire.gov.uk

The Adult Social Care Market

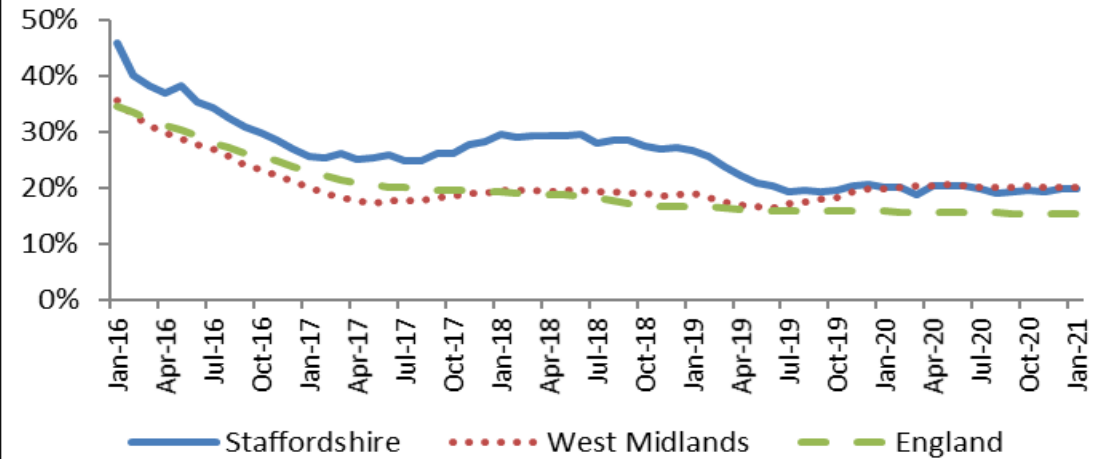


Registered Services

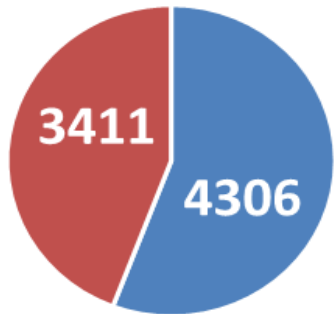


■ Nursing homes ■ Residential homes ■ Community settings

Outside of Regulatory Standard - Whole Market

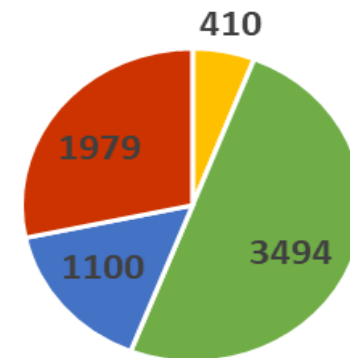


Care home bed capacity



■ Nursing Beds ■ Residential Beds

Directly Funded Care Provision



■ Extra Care/Assisted Living ■ Home Care ■ Nursing ■ Residential

Build on our Strengths

- Updated frameworks for **home care and care homes**, building on what has worked well to date
- Continue to **flex our resources to meet demand**; prioritising brokerage, hospital discharges, quality assurance and quality improvement
- Maximise **virtual working**, supporting our providers to use secure online communications, e.g. with the NHS
- Work jointly with the providers and partners such as the NHS to develop the wider **workforce**

Manage Risks

- Track and report **any changes in demand** for services following Covid -19 (e.g. relating to deconditioning following lockdown)
- Robust processes and sufficient staff to manage any provider closure if there is **insufficient demand for any specific service** following Covid-19
- Mitigate risks to **staff wellbeing**, recruitment and retention due to pressures of work
- Continue to adapt to **changes in legislation and any government policy/guidance**, including the provision of information and advice to the market relating to Covid-19