

## **Corporate Overview and Scrutiny Committee**

Tuesday 12 September 2023

**10:00**

Oak Room, County Buildings, Stafford

The meeting will be webcast live and archived for 12 months. It can be viewed at the following link: <https://staffordshire.public-i.tv/core/portal/home>

John Tradewell  
Deputy Chief Executive and Director for Corporate Services  
4 September 2023

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### **Agenda**

1. **Apologies**
2. **Declarations of Interest**
3. **Minutes of the meeting held on 1 August 2023** (Pages 1 - 4)
4. **Customer Feedback and Complaints Service, Corporate Services, Annual Report 2022/23** (Pages 5 - 28)  
  
Report of the Director of Corporate Services.
5. **Electoral Review of Staffordshire County Council - Draft Recommendations**  
  
Oral report of the Director of Corporate Services.
6. **Overview and Scrutiny Work Programmes - Update** (Pages 29 - 48)
7. **Work Programme** (Pages 49 - 56)
8. **Exclusion of the Public**  
  
The Chairman to move:  
  
"That the public be excluded from the meeting for

the following items of business which involve the likely disclosure of exempt information as defined in the paragraphs of Part 1 of Schedule 12A (as amended) of Local Government Act 1972 indicated below".

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## **Part Two**

(All reports in this section are exempt)

<b>Membership</b>	
Tina Clements	Bernard Peters
Mike Davies	Bob Spencer
John Francis	Samantha Thompson (Vice-Chair (Overview))
Gill Heath (Vice-Chair (Scrutiny))	Mike Wilcox (Chair)
Jeremy Oates	Mike Worthington
Kath Perry, MBE	Nigel Yates
Jeremy Pert	

## **Notes for Members of the Press and Public**

### **Filming of Meetings**

Staffordshire County Council is defined as a Data Controller under the Data Protection Act 2018. The County Council has agreed that public meetings should be the subject of live web transmission 'webcasting'. Fixed cameras are located within meeting room for this purpose.

The webcast will be live on the County Council's website and recorded for subsequent play-back for 12 months. The recording will also be uploaded to YouTube. By entering the meeting room and using the seats around the meeting tables you are deemed to be consenting to being filmed and to the possible use of those images and sound recordings for the purpose of webcasting.

If you have privacy concerns about the webcast or do not wish to have your image captured, then please contact the Member and Democratic Services officer named at the top right of the agenda.

### **Recording by Press and Public**

Recording (including by the use of social media) by the Press and Public is permitted from the public seating area provided it does not, in the opinion of the chairman, disrupt the meeting.

