

Annual Report 2019/20

Appendix 3: Events Analysis



Event Type	Open	Closed	Total
Missed Visit	0	18	18
Accident/Incident	2	111	113
Medication Error	0	55	55
Financial Concerns	0	3	3
Safeguarding Staff	0	67	67
Compliment	1	43	44
Complaint	0	19	19
Safeguarding Family	0	8	8
Health and Safety Issue	0	27	27
Moving & Handling problems	1	18	19
Reviews of care	0	46	46
Death In service	0	6	6
Medication Concerns	0	6	6
Totals	4	427	431