

## Appendix 6

### Families First Learner Quotes – online delivery Term 3 Pram to Primary and Simply play 0 – 4 years courses

*'Video calls are great, engaging and informative'.*

*'The course has been absolutely lifesaving, particularly during lockdown. The fact that it is now done remotely is even more convenient and I've been telling Mum and friends about it, we all feel that it should be available/mandatory to all parents and time factored into work places to allow parents to attend these types of courses as they are so important'.*

*"You have been there for me to learn from, and just to remind me that I am doing a good job as a parent has helped me to be more confident and can't thank you enough." (this parent struggled with the Video link so has been phone calls only, has no access to computer, so emails have not been used, so this has been phone calls and WhatsApp information shared)*

*'For me during lockdown, the online group has given me some additional purpose to my week, if that makes sense, so instead of Groundhog Day each week Imogen and I have worked towards something. Each topic has provided me with ideas/activities to try and things to consider and think about'.*

*'I'm enjoying it and like having the activity ideas sent through to complete in your own time. It's also nice having some interaction on WhatsApp and somewhere to go for advice during the lockdown period. It has definitely given me motivation to do activities with all 3 of the kids that I wouldn't normally have done or even thought of. And it is things in the house so you are not having to go out and spend a fortune. I'm getting better at coping with the mess :) it took 5 mins to clean up the last activity'.*

*"I would personally like to thank you Hayley you've been amazing always go the extra mile". (Learner had no internet and struggled opening forms on their phone so adapted via photo on what's app for learner to access session plans.*

*"Thank you so much!!! Its lovely to hear your friendly voice each week".*

*"We have learnt so much and he has really improved in his speech and learning. I would recommend to anyone".*

*Really good course, learning lots, opening my eyes on how to deal with kids. As a person, virtual learning is better. I don't have to go anywhere to do the course, so am happy to do it this way as I can't cope with groups and being with new people.*

*Really enjoyed the course, many new ideas, everything is going well – if anything is not working, I use the ideas that Debbie has taught me and they work. I m so happy that I could do this course, even in lock down. Now I like coming home to my children.*

