

Appendix 4

Learner Feedback Presents results from the data collection period August 2019 to February 2020

Feelings about course and tutor

- 100% enjoyed learning on their course
- 100% were happy with their tutor
- 100% had the help needed to achieve and make good progress
- 100% felt that the tutor ensured all learners showed respect for others' ideas and views
- 99% felt that the tutor listened to them and took note of what they said
- 99% felt that the tutor helped them to understand what they could do next

Safety

- 100% felt safe in the class
- 97% knew what to do if they or others did not feel safe on the course
- 93% said they understand how to protect themselves from risks associated with radicalisation and extremism

Future plans

- 66% said they intend to do more community learning courses
- 11% said they intend to continue in current employment / Self-employment

Benefits of course

- 80% felt that undertaking the course had increased their personal self-confidence
- 84% learners saying they had a new experience
- 80% felt their course has enabled them to make new friends
- 60% said their wellbeing was better

Additional Skill development

- 32% felt they had developed their English skills
- 18% felt they had developed their maths skills
- 21% felt they had developed their digital skills

Recommend course

- 100% would recommend their course to a friend

