

Communities Recovery Group – Immediate Priorities, Emerging Recommendations and Table of Risks for Recovery Cabinet Report

May 2020

1. Table of immediate priorities and related actions:

Immediate Priority	Actions	Timescales	Leads
<p>1. Agree scope of Communities Recovery Group and any required sub-groups.</p>	<ul style="list-style-type: none"> • Present proposed scope and sub-groups for agreement at next People Helping People programme board (2nd June). Currently these sub-groups include: <ul style="list-style-type: none"> ○ Culture, Rural and Safer Communities sub-group (see priority 2 below for more details) ○ Do-It Implementation / Volunteering sub-group • Agree mechanisms for how we work with the other recovery groups and Directorates (including CCSMs). 	<p>June 2020</p>	<p>Catherine Mann Natasha Moody Tilly Flanagan Laura Ballinger Mary Anne Raftery</p>
<p>2. Plan for the re-opening of community services.</p>	<ul style="list-style-type: none"> • Establish a Culture, Rural and Safer Communities sub-group with a view to agreeing a phased reopening of services reflecting government guidance. Services to be re-opened include Children’s Centres, Libraries, Archives and Heritage, and Country Parks. 	<p>June / July 2020</p>	<p>Catherine Mann Natasha Moody Joanna Terry</p>
<p>3. Identify learning from what we have done differently and how this can be sustained.</p>	<ul style="list-style-type: none"> • Work with the PHP programme board to understand the community learning from Covid-19 response. • Link in with the ‘lessons learned’ work being undertaken by the Recovery Cell and led by Katie Weston. • Use learning to make recommendations for a review of the Communities Delivery Plan / change programmes. • Use learning to mitigate identified risks where possible. • Capture and share learning with the other cells / Recovery sub-groups. 	<p>August 2020</p>	<p>PHP Programme Board Catherine Mann Natasha Moody Tilly Flanagan Laura Ballinger Mary Anne Raftery</p>

2. Emerging Recommendations:

- Use learning from Covid-19 response to inform change programmes and refresh the Communities Delivery Plan as part of Business Planning Process (September 2020 onwards).
- Understand appetite for change internally and externally e.g. engagement with VCSE, Members and residents (September 2020 onwards).
- Strengthen the links between the PHP Programme Board and the other Recovery cells and sub-groups (July 2020).

3. Table of Risks:

Risk Ref	Risk / Issue Description	Impact (1-5)	Likelihood (1-5)	Risk Score (IxL)	Proximity ST, MT, LT	Mitigating Action / Resolution
CRG1	Second wave of pandemic hit Communities / recovery process.	5	4	20	ST / MT	Put process in place to support and work with communities in response to a second wave of Covid-19.
CRG2	Waves of adverse impacts over coming months impact the sustainability of VCSE and / or capability to deliver contractual and community needs, which results in increased demand on SCC services. This could impact on identified MTFs savings.	3	5	15	ST / MT	Work with VCSE Strategic Capacity Building Partner to support VCSE organisations. Review VCSE contract arrangements and funding through the review of Communities Delivery Plan.
CRG3	Strain is put on services by increased demand as well as trying to respond, recover and do BAU at the same time.	4	3	12	ST / MT	Work with Communities sub-groups and directorate recovery groups to understand to risk.
CRG4	Demand increases on services that are still restarting / adapting when lockdown is lifted.	4	3	12	ST / MT	Work with Communities sub-groups and directorate recovery groups to understand to risk.
CRG5	In order to support and manage our vulnerable shielding group and Adult Social	4	3	12	ST / MT	Commissioners and providers liaise closely with VCSE and look to commercial offers of

	Care clients, SCC may place unfair expectations on the VCSE and signpost to activities that would require crossing the threshold e.g. cleaning / laundry contrary to social distancing guidance.					support.
CRG6	Hyperlocal activity of local community groups isn't sustainable once people return to work / funding is reduced.	3	4	12	ST / MT	Work with CCSMs and VCSE partners to identify how to support and sustain hyperlocal activity.
CRG7	There is potential 'burnout' amongst staff and volunteers out in communities.	3	4	12	ST / MT	Develop volunteer offer & approach to managing volunteers using learning from Covid-19 through the Communities Delivery Plan.
CRG8	Positive momentum in working differently with communities and VCSE may be lost post Covid-19 and we return to old ways of working.	4	3	12	MT	Work with the People Helping People programme board and directorate sub-groups to learn lessons of Covid-19 response and apply them to the Communities Delivery Plan moving forward.
CRG9	There is a lack of clarity on what we are asking of volunteers both in communities and internally.	3	3	9	ST / MT	Develop volunteer offer & approach to managing volunteers using learning from Covid-19 through the Communities Delivery Plan.
CRG10	Duplication of work during Recovery stage.	2	3	6	ST	Ensure cross over between other cells / sub-groups during the recovery process.
CRG11	During transition it takes time / is difficult to establish what the 'new normal' is.	3	2	6	MT	Work with the People Helping People programme board and directorate sub-groups to learn lessons of Covid-19 response and apply them to the Communities Delivery Plan moving forward.