

## Preventing Low Level Neglect Working Group – Executive Response Action Plan

Name of Select Committee  
Date

Safe and Strong Communities Select Committee  
6<sup>th</sup> March 2017

	Recommendation	Proposed action (or action already taken)	Lead Member/Officer	Deadline
	<b>Members recommend that the Cabinet Member for Children and Young People;</b>			
1	Reports to the Safe and Strong Communities Select Committee the learning and outcomes of the Children’s Transformation Pilot Programmes.	<p>Performance frameworks for each of the pilot programmes are in place and baseline measures are being established: this will ensure that impact is captured.</p> <p><b><u>September 2017 update</u></b> Continue to work with the Strategic Delivery Managers and district Commissioning Officers and Partners:</p> <ul style="list-style-type: none"> <li>• Obtain appropriate baseline data</li> <li>• Create meaningful measures</li> <li>• Refocus activity where appropriate</li> <li>• Continue to draw lessons learned from the pilots</li> </ul>	Janene Cox	Ongoing until July 2017
	<b>Members recommend that the Cabinet Member for Children and Young People and the Cabinet Member for Health, Adult Care and Wellbeing ensure that;</b>			
2	County Council and Clinical Commissioning Group (CCG) commissioners work together to map antenatal group support currently provided in Staffordshire and ensure that this information is incorporated into the Best Start Pathway.	<p>CCGs are forming a Pan Staffordshire Maternity Network. SCC will be members of this network and this will provide an opportunity to explore this recommendation through the network.</p> <p><b><u>September 2017 update</u></b> The Plan Staffordshire Maternity</p>	Tilly Flanagan	Sept 2017



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4	<p>The Health Visiting contract includes antenatal support in group settings</p>	<p>This recommendation will be reviewed as part of the 0-19 procurement process within the constraints of the resources available.</p> <p><b><u>September 2017 update</u></b>            Parenting support was identified as a high impact area for the Children’s health and Wellbeing Programme (0-19). SCC are still in a tender process for this contract. Antenatal support has been identified as a mandated check within the specification however due to financial resources we have not been prescriptive as to how this is delivered i.e. through a group setting.</p>	<p>Tilly Flanagan</p>
	<p><b>Members recommend that the Cabinet Member for Children and Young People ensures that ;</b></p>		
5	<p>As part of the Children’s Transformation Programme, the provision for children and families in each District is mapped and information is made available in one place for professionals and families. This should include details of local partners and online parenting advice and guidance.</p>	<p>Local Support Teams have mapped this information for their own use, and for use by schools in ensuring that families can access local support.</p> <p>This mapping process is complete. See attachment.</p> <p><b><u>September 2017 update TF update</u></b>            SCC are developing the digital offer to the public and partners. This will consolidate a number of existing digital platforms currently used by SCC to provide information, advice and guidance on areas such as parenting support. The existing mapping undertaken</p>	<p>Vonni Gordon</p> <p>January 2017.</p>

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	by Local Support Teams, wider partners and providers will be disseminated through this offer.			
	<b>Members recommend that the Cabinet Member for Children and Young People together with the Cabinet Member for Learning and Skills ;</b>			
6	Write to all school Governing Bodies in Staffordshire highlighting the importance of identifying and preventing low level neglect and providing information on where to seek advice in supporting Young Carers and those with low level disabilities.	Letter is in draft format and waiting sign off by Senior Leaders. Need to ensure the information regarding supporting young carers is also linked into action 5.	Andrew Jepps	Ongoing (verbal update to be provided)
	<b>Members recommend that the Cabinet Member for Children and Young People;</b>			
7	Seeks reassurances that the work of the Family Strategic Partnership Board results in services being commissioned proactively rather than reactively to meet the root causes of issues experienced by families.	<p>The FSPB has a sub-committee for Integrated Commissioning and there is a key acknowledgement of the importance of tackling root causes and being more intelligence led and evidence based in our joint approach. This approach is being supported by the development of a children's JSNA.</p> <p><b><u>September 2017 update</u></b> The Children's JSNA was completed and shared with the FSP Board in ?? (see appendix ?). The JSNA was used by all partners at workshop in March 17 to review the Outcome Framework for the Children and families Strategy and the delivery plan. This delivery plan clearly identifies the</p>	Michael Harrison	Ongoing

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	partnership approach to proactively commission based on needs and priorities (see appendix 1&2)		
	<b>Members recommend that the Cabinet Member for Health, Adult Care and Wellbeing and the Cabinet Member for Children and Young People;</b>		
8	<p>Write to the CCGs in Staffordshire highlighting the importance of the Building Resilient Families and Communities (BRFC) Programme, recognising the positive developments already made, highlighting the importance of the BRFC Programme and seeking a formal commitment that the relevant health providers will be engaged with the project.</p> <p>CCGs were invited to a Building Resilient Families &amp; Communities (BRFC) &amp; Centre of Excellence for Information Sharing (CEIS) Workshop in Nov 2016. GP Information Sharing Pilot in Tamworth and Cannock. DCLG have produced a supporting statement for the work we are undertaking with CEIS, DoH and PHE. CCG have committed to attend the BRFC Partnership Group. There is also ongoing work in relation to the Place Based Approach and conversations are ongoing to weave partners, such as CCG's, to support this approach.</p>	Barbara Hine	Completed  GP Pilot ongoing
	<b>Members recommend that the Cabinet Member for Children and Young People;</b>		
9	<p>Ensures that commissioners include in contracts with specialist providers, that they work with BRFC to provide training to Key Workers/Lead Professionals who have regular contact with families to ensure a skilled workforce that is able to meet the needs of families, understand complex agendas and help families manage their</p> <p>In Nov 2016 the BRFC &amp; Early Help Workforce Working Group was formed. It is a sub group of the Early Help Implementation Steering Group and the Families Strategic Partnership Executive. The Working Group exists to lead the implementation of the BRFC Workforce Development Pathway and the Early Help</p>	Barbara Hine	Completed September 2017

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	own lives without the need for future intervention.	Strategy Workforce Development Priority.		
10	Ensures that the Key Worker model, recognised in the work of the Children's Transformation Programme, ensuring a 'whole-family', holistic approach is embedded when working with families, to build community resilience.	This is embedded in the work of Local Support Teams in working with whole families where there are concerns that the additional needs of children in those families are unmet ('early help'). This remains unchanged since Sue Coleman's previous submission. The Early help Assessment and FIP Models utilised in LST's have the Key Worker Model as standard practice. Ongoing work around the Early Help Assessment (EHA) is currently being reviewed both internally and externally with Partners.	Vonni Gordon	Completed January 2017
11	Reports progress on the Breathing Space project to the Safe and Strong Communities Select Committee for scrutiny in six months' time.	The Breathing Space Project is delivering a service county wide with referrals in each district of the county having been accepted. The delivery of the service is now available to young people in care and care leavers who are pregnant with their first child. There are currently 19 open cases to the service. Mellow Bumps Parenting programme delivered to or in the process of being delivered to all of the women and their partners on a 1-1 basis. A Practical Parenting Programme continues to be delivered 1-1 with both parents during the pregnancy to support their understanding and aid them in being able to respond to baby's needs.	Richard Hancock	Ongoing

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		<p>Responses from the allocated Safeguarding Social Workers is positive of both programmes of work being deliver to the parents in aiding their assessments of the family.</p> <p>Freedom programme is being delivered on a 1-1 basis with woman accessing both parts of the project that have a history of domestic abuse and poor relationship choices this is enabling a proactive, timely response.</p> <p>Named Health visitors were identified in each geographical area at the beginning of the project to ensure a more robust responsive service is in place to women accessing the project. This is achieving positive outcomes and parents are engaging well and resources are being shared between services to ensure consistency of information.</p> <p>A male worker has been identified to provide specific sessions with fathers on the project where they are deemed to be the protective factor in caring for the baby when born.</p> <p>A cost avoidance framework is being developed in partnership with finance.</p> <p>During the period from 01/04/2016 to 01/02/2017 14 babies have been born and 13 have remained in parents care.</p> <p><b><u>September 2017 update</u></b> Project highlight report RAG rated Green</p>		

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		<p>On track and delivering service ahead of target with specific focus now on Intensive Support.                      17 Intensive Support open cases                      5 Prevention open cases</p>		
12	<p>Encourages commissioners to include, use of the Early Help Assessment, as a tool for working with families to identify the issues for them, in contracts with providers of all services where contact with children and families may identify additional unmet need.</p>	<p>The Families Integrated Commissioning Group (FiCG) will have a standing agenda item to discuss the embedding of EH and use of EHA assessments where appropriate. This maybe specifically in a contract or as part of supporting community capacity from a central and district perspective. This is then reported back to the Early help work stream steering group to update. The early help workstream is also looking at 'impact' and developing a dashboard to capture the number of EHA's completed by all organisations.</p> <p><b><u>September 2017 update</u></b>                      Built into new SCC specification such as the Children's Health and Wellbeing –(0-19).</p>	Liz Mellor	<p>Completed</p> <p>This is discussed with commissioners at the FiCG workshop, FPEG and regularly at six weekly at the early help steering groups.</p>
13	<p>Ensures that Staffordshire Safeguarding Children Board (SSCB) undertakes an audit of the quality of Early Help Assessments undertaken and reports to the Safe and Strong Communities Select Committee the number and quality of Early Help Assessments completed by individual</p>	<p>There has been a delay in progressing this action due to serious case review priorities and SSCB Business Team staffing capacities. However, an Early Help Assessment (EHA) audit is currently in the process of being arranged with members of both the SSCB and the Families Strategic</p>	Carrie Wain SSCB Manager	March 2017

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	<p>agencies, the take up of training and details of any agencies that have been reluctant to use or undertake training on the Early Help Assessment.</p>	<p>Partnership and is scheduled to be completed before the end of March 2017. Performance data relating to the completion of EHAs is reported to the SSCB on a quarterly basis. Partner agency contribution to EHAs will be included in this audit report.</p> <p>To date 5100 people have successfully completed the SSCB EHA e-learning module. 4288 Licenses have been allocated from 1<sup>st</sup> April 2016 – 31<sup>st</sup> December 2016.</p> <p><b><u>September 2017 update</u></b>            An SSCB Early Help Assessment (EHA) multi-agency audit on four cases was conducted on 19th May 2017. A report on the learning arising from this audit activity was shared with the Joint Performance LSCB Subgroup on 27th July 2017. Good practice was identified in general and recommendations for learning and improvement were made. These recommendations are being monitored via the Performance Subgroup. Performance data relating to the completion of EHAs is reported to the SSCB on a quarterly basis. From 1st January 2016 to 15 August 2017 4137 people have successfully completed the SSCB EHA e-learning module and 8921 licenses have been allocated.</p>		
14	Undertakes a study to establish the		Matt Biggs	

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	<p>sustainability of the childcare sector and report back to the Prosperous Staffordshire Select Committee for scrutiny, with key information shared with Safe and Strong Communities Select Committee Members, recognising the potential safeguarding implications.</p>	<p><b>September 2017 update (MB)</b>            Further to report I submitted earlier this year, changes in SCC's commission with Entrust means we need to re-evaluate the way we support safeguarding in early years. MB has meetings with colleagues to look at capacity within EYAS to support EY providers in future. In addition, we have widened the coverage/network for concerns to be reported in early years provision (re practice, quality, safeguarding) – these will be raised at the Early Education Funding Review Group and additional support will be allocated via Entrust as/when required.</p>		
15	<p>Writes to District and Borough Councils and Registered Social Landlords recognising the good work of housing providers in supporting families and highlighting the positive impact of involvement in BRFC, with details of how providers can get involved and develop their offer to families.</p>	<p>During the national evaluation of TF 70% of families were found to be living in social housing compared to 17% of the national population.            Central contracts in place with Trent &amp; Dove and Aspire Housing.            District partnership working in Moorlands and Cannock.            Barbara Hine to meet with Stafford Borough Council Housing Lead following Domestic Abuse Steering Group.            The Better Opportunities funding have commissioned Work Routes, a delivery model for voluntary employment and employability provision includes a Housing Consortium of which BRFC families are one</p>	Barbara Hine	July 2017

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	<p>of their target groups.</p> <p><b><u>September 2017 update</u></b>                      The Better Opportunities delivery model has been mobilized. Relationships within the district have been developed to support the implementation.</p>		
	<p>Ensures that Housing Providers are included in the Children’s Transformation Pilot Programmes, where appropriate.</p>	<p>Barbara Hine</p>	<p>Completed</p>