

Summary of Comments and Feedback

There were 31 individual responses received during the engagement exercise, between 1st October 2018 and 30th November 2018, many of which covered several points. Responses have been grouped and summarised below.

Affordability of Travel

90% of respondents stated that the increase cost in bus fare would not be affordable and could increase hardship. In particular, those on low incomes, without an income, with more than one child, or with another means to travel, would be greatly affected. Concern over the cost of rising commercial fares on local bus services was also mentioned.

Access to Education

32% of respondents said that the price increase would affect their ability to access education. This could increase the number of enquiries into school transport services.

Frequency of Buses and increased isolation

6% of respondents raised concerns over the lack of regular bus services and increased isolation, although the bus services will remain the same as current provision.

Safety

3% (1person) mentioned a concern over safety on public transport for young people.

Promotion

3% (1person) said they had not heard of the Your Staffordshire Card and cited lack of promotion as the reason for the number of cardholders reducing.