



Making it easier for victims and witnesses to receive the support they need



April 2019

STRATEGIC OUTCOMES

- Victims and witnesses are satisfied with the services provided
- Victims and witnesses able to cope and recover effectively – appropriate services at appropriate time and level
- Victims and witnesses are protected from further harm
- Victims and witnesses are better able to help themselves

ACTIVITY SINCE LAST REPORT

- Victim and Witness Needs Assessment signed off by Board and circulated to all Partners.
- 14,853 referrals into Victim Gateway between 1.10.18 and 31.12.18. 58% required enhanced service, 42% standard service. 5,818 accepted an offer of enhanced support.
- Victim Gateway piloting a proposed new 'Star' for victims, an assessment tool which tracks victim recovery.
- Business Crime Advisors resourced 996 incidents between 1.10.18 and 31.12.18. Half accepted further support. 95% were pleased with the support provided.
- 146 referrals to Restorative Justice Hub between 1.10.18 and 31.12.18 from the Gateway, Police and Probation.
- Modern Slavery breakfast event for small businesses helped to raise awareness and how to spot the signs of MS.
- Development of Sexual Assault & Abuse Service pilot to support immediate family and significant others of victims.
- Development of Modern Slavery Support Service.
- Sexual Abuse Strategy Co-ordinator role profile developed, role will support development of national strategy locally.
- Domestic Abuse Commissioning and Development Board Working Groups established and delivering the DA Strategy.
- New Era victim services supported 1,396 victims. Perpetrator support has aided 74 perpetrators during the first quarter.
- DA training and awareness provided by New Era to police, partners and within local communities.
- DA in the Workplace Champion scheme, via New Era, trained 191 champions since inception.

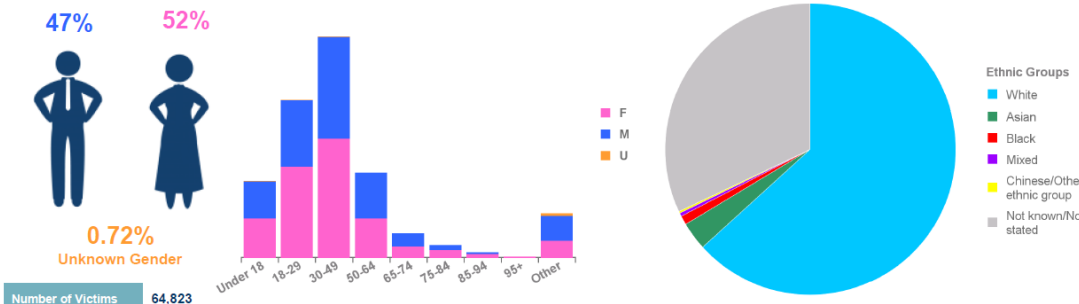
PLANNED ACTIVITY BEFORE NEXT REPORT

- To commission a county wide Sexual Abuse Service.
- To commission a Staffordshire wide Victim Gateway Service.
- Modern Slavery 'train the trainer' sessions to take place in May 2019.
- To commission a Modern Slavery Support Service.
- Sexual Assault and Abuse Family Support Service pilot to commence 1st May 2019 in Stoke-on-Trent, Stafford and Cannock.
- Sexual Abuse Strategy Co-ordinator to be in post.
- Major Incidents Framework to be finalised.
- Victim and Witness Strategy and Action plan to be drafted, based on the current Needs Assessment and the recent governments Victims Strategy.
- Process map DA landscape across Staffordshire and Stoke-on-Trent and redefine service user pathways.
- Introduce an Out of Court disposal programme for domestic abuse.
- Extend Staffordshire wide DA strategy to encompass honour crime including Female Genital Mutilation, Forced Marriage and Honour Abuse.

MILESTONES AHEAD

- Victim and Witness Strategy and Action to be signed off by the Board.
- To commission a piece of work looking at the victim and witness journey from the point of contact with the Police to exiting victim services.
- Support NHS England with the re-commissioning of the SARC paediatric service.
- Provide bespoke training to nominated RJ leads.
- Sexual Abuse Strategy delivery plan to be developed.
- 6 monthly review of the Sexual Assault and Abuse Family Support Service.
- Review of the Victim Star outcome tool pilot.
- Develop GP Liaison scheme.
- Introduce Operational Encompass to support children affected by domestic abuse.
- Review domestic abuse refuge accommodation provision across Staffordshire and Stoke-on-Trent.
- Develop process pathways to support those affected by domestic abuse with mental health and substance misuse needs.
- Support research work to help partners ensure the best support for victims and witnesses of domestic abuse in the court processes.

Victim Profile (last 12 months)



Staffordshire Police Crime Victim Surveys: Satisfaction with overall experience

